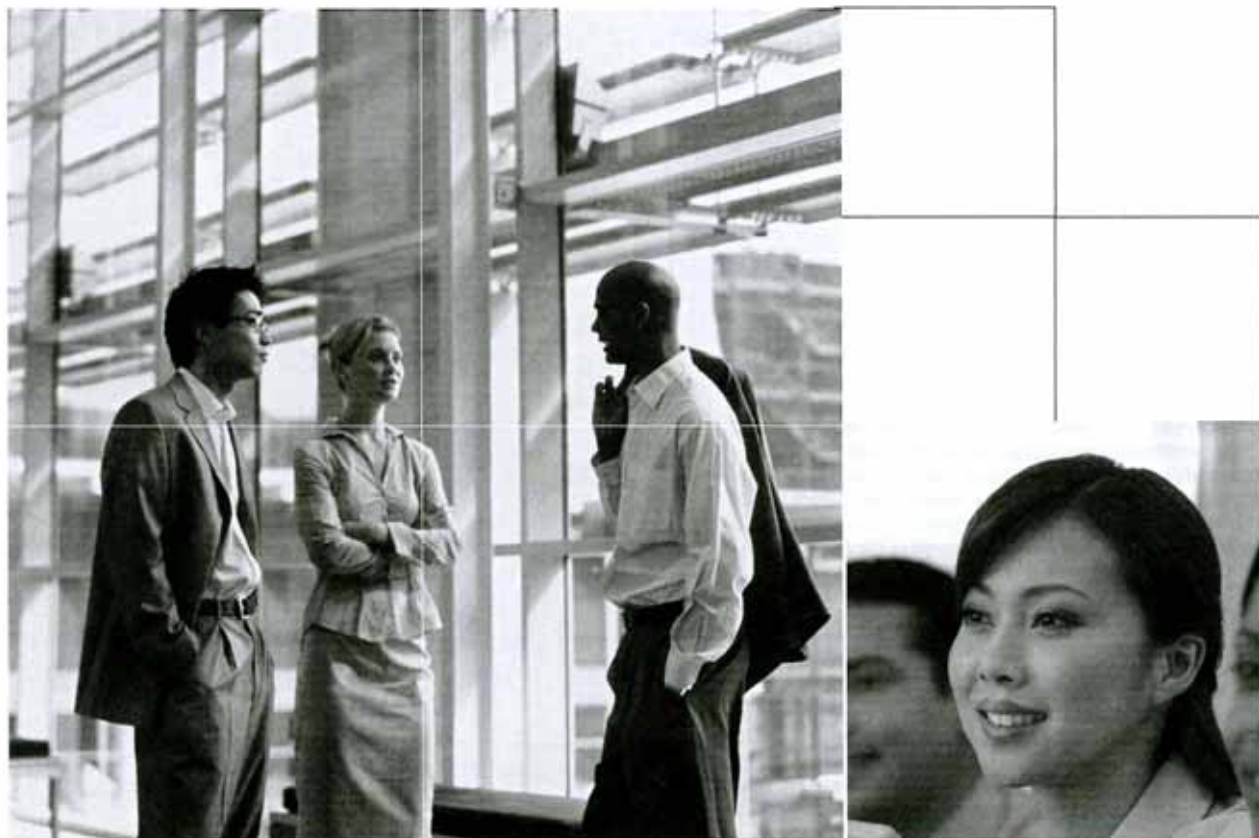




*Listening. Learning. Leading.*

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# Tactics for TOEIC®

## Listening and Reading Test

Practice Test **2**



IBT

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Test of English for International Communication

## General Directions

This test is designed to measure your English language ability. The test is divided into two sections: Listening and Reading.

You must mark all of your answers on the separate answer sheet. For each question, you should select the best answer from the answer choices given. Then, on your answer sheet, you should find the number of the question and fill in the space that corresponds to the letter of the answer that you have selected. If you decide to change an answer, completely erase your old answer and then mark your new answer.

## LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

**Example**

**Sample Answer**

(A) (B) (C) (D)



Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



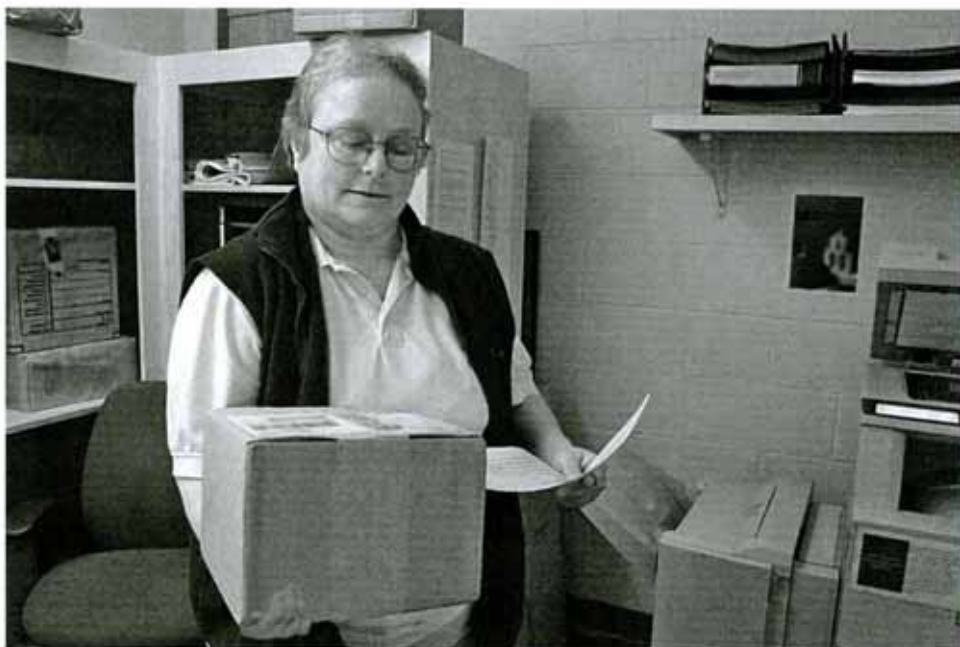
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3.



4.



5.



6.



GO ON TO THE NEXT PAGE

7.



8.

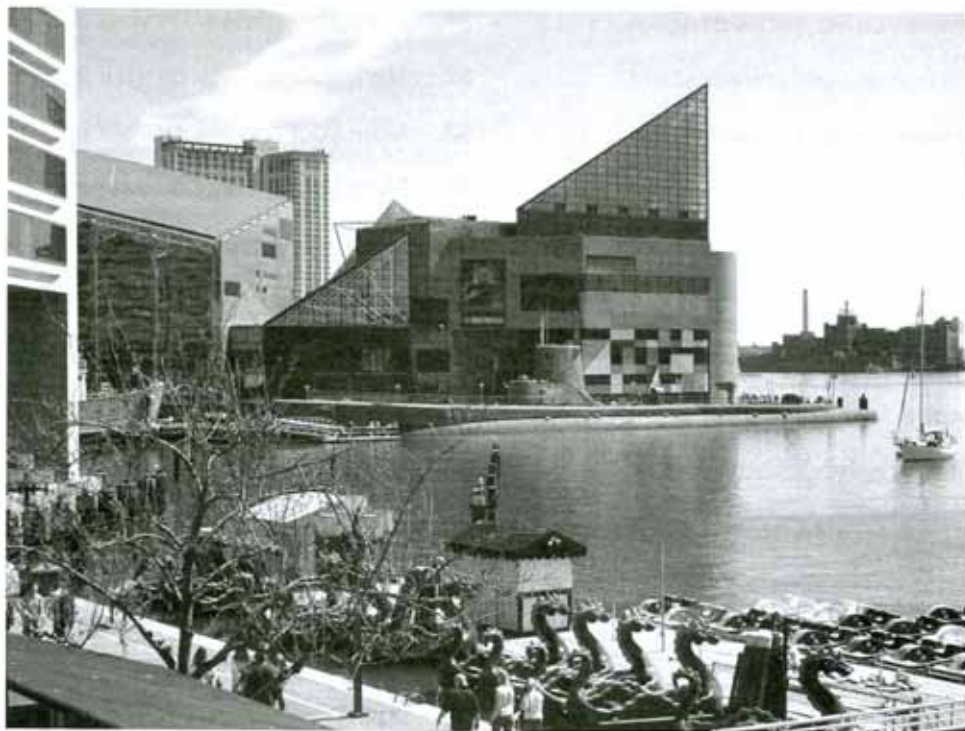




9.



10.



GO ON TO THE NEXT PAGE

## PART 2

**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

### Example

You will hear:           Where is the meeting room?  
You will also hear:   (A) To meet the new director.  
                                  (B) It's the first room on the right.  
                                  (C) Yes, at two o'clock.

### Sample Answer

(A) ● (C)

The best response to the question "Where is the meeting room?" is choice (B), "It's the first room on the right," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

- |  |  |
|--|--|
| 11. Mark your answer on your answer sheet. | 26. Mark your answer on your answer sheet. |
| 12. Mark your answer on your answer sheet. | 27. Mark your answer on your answer sheet. |
| 13. Mark your answer on your answer sheet. | 28. Mark your answer on your answer sheet. |
| 14. Mark your answer on your answer sheet. | 29. Mark your answer on your answer sheet. |
| 15. Mark your answer on your answer sheet. | 30. Mark your answer on your answer sheet. |
| 16. Mark your answer on your answer sheet. | 31. Mark your answer on your answer sheet. |
| 17. Mark your answer on your answer sheet. | 32. Mark your answer on your answer sheet. |
| 18. Mark your answer on your answer sheet. | 33. Mark your answer on your answer sheet. |
| 19. Mark your answer on your answer sheet. | 34. Mark your answer on your answer sheet. |
| 20. Mark your answer on your answer sheet. | 35. Mark your answer on your answer sheet. |
| 21. Mark your answer on your answer sheet. | 36. Mark your answer on your answer sheet. |
| 22. Mark your answer on your answer sheet. | 37. Mark your answer on your answer sheet. |
| 23. Mark your answer on your answer sheet. | 38. Mark your answer on your answer sheet. |
| 24. Mark your answer on your answer sheet. | 39. Mark your answer on your answer sheet. |
| 25. Mark your answer on your answer sheet. | 40. Mark your answer on your answer sheet. |

### PART 3

**Directions:** You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

41. What are the speakers discussing?

- (A) A cafeteria's business hours
- (B) A new food store
- (C) A cafeteria menu
- (D) A change in food prices

42. What is the problem?

- (A) The man is late for lunch.
- (B) The man is not hungry.
- (C) The man forgot some money.
- (D) The man has outdated information.

43. What will the man probably do next?

- (A) Leave for work
- (B) Visit a Web site
- (C) Change his work schedule
- (D) Go to the post office

---

44. Where will the event probably take place?

- (A) At a bookstore
- (B) At a restaurant
- (C) At a television station
- (D) At a newspaper office

45. When will the event take place?

- (A) Today
- (B) Tomorrow
- (C) Next week
- (D) Next month

46. How do the women plan on promoting the event?

- (A) By advertising on television
  - (B) By posting flyers
  - (C) By creating a Web site
  - (D) By advertising in a newspaper
- 

47. Why will Baldwin Station be closed?

- (A) It is late at night.
- (B) The tracks are under repair.
- (C) The station is no longer used.
- (D) A public event is being held there.

48. According to the woman, where can the man board the shuttle bus?

- (A) At the main entrance
- (B) At the side entrance
- (C) Across the street
- (D) Inside the station

49. When will the next bus leave?

- (A) In five minutes
  - (B) In ten minutes
  - (C) In fifteen minutes
  - (D) In twenty minutes
- 

50. What are the speakers discussing?

- (A) The location of a business
- (B) The materials for a presentation
- (C) A meeting with a contractor
- (D) A proposed product design

51. When will the visitor arrive?

- (A) At 8:30 A.M.
- (B) At 9:00 A.M.
- (C) At 9:30 A.M.
- (D) At 10:00 A.M.

52. Why is the man concerned?

- (A) He is locked out of a building.
  - (B) He needs driving directions.
  - (C) He has missed an appointment.
  - (D) He has a busy schedule.
- 

GO ON TO THE NEXT PAGE

53. What are the speakers discussing?  
(A) Cutting business costs  
(B) Designing a new product  
(C) Decorating a store  
(D) Ordering more merchandise
54. When will the yearly fall sale begin?  
(A) Today  
(B) Tomorrow  
(C) Next week  
(D) Next month
55. What do the speakers suggest about their business?  
(A) It just opened recently.  
(B) Its sales are increasing.  
(C) Its employees are satisfied.  
(D) It owns a factory.
- 
56. What are the speakers discussing?  
(A) Construction of a new airport  
(B) An employee award banquet  
(C) A work schedule  
(D) A conference agenda
57. What will happen next week?  
(A) Clients will arrive for a visit.  
(B) A construction project will end.  
(C) Planning for a picnic will begin.  
(D) A package will arrive.
58. What does the woman offer to do on Thursday?  
(A) Work later than usual  
(B) Pick up clients from the airport  
(C) Lead a committee meeting  
(D) Host a company dinner
- 
59. Where does this conversation take place?  
(A) At a doctor's office  
(B) At a fitness center  
(C) At a pharmacy  
(D) At a health food store
60. What does the woman recommend?  
(A) Exercising more  
(B) Eating healthier foods  
(C) Getting a new job  
(D) Conducting laboratory tests
61. When will the man probably return?  
(A) In two weeks  
(B) In one month  
(C) In six months  
(D) In one year
- 
62. Why did the woman call the man?  
(A) To offer him a job  
(B) To explain company benefits  
(C) To request time off  
(D) To invite him to a party
63. When will the speakers probably see each other again?  
(A) On Tuesday  
(B) On Thursday  
(C) On Friday  
(D) On Monday
64. What does the man need to do tomorrow?  
(A) Complete some forms  
(B) Send the woman an e-mail  
(C) Contact another staff member  
(D) Conduct an interview
-



65. What are the speakers discussing?
- (A) Opening a new showroom
  - (B) Changing employee benefits
  - (C) Decreasing factory production
  - (D) Purchasing industrial equipment
66. What kind of employees are mentioned?
- (A) Accountants
  - (B) Security guards
  - (C) Product designers
  - (D) Factory workers
67. What will happen next week?
- (A) A sale will start.
  - (B) A show will be performed.
  - (C) A security inspection will be held.
  - (D) A business will close down.
- 
68. Why does the man want to speak with the woman?
- (A) To arrange payment for work
  - (B) To tell her about a printing problem
  - (C) To ask her to review a document
  - (D) To clarify some instructions
69. What kind of project will the man be working on?
- (A) Writing an essay
  - (B) Publishing a magazine
  - (C) Marketing a textbook
  - (D) Editing a book
70. When does the man need to finish the project?
- (A) In two hours
  - (B) By the end of today
  - (C) Tomorrow
  - (D) In a few days
-

## PART 4

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What is the main topic of this report?
- (A) City traffic laws
  - (B) Online news updates
  - (C) Downtown entertainment
  - (D) Alternate driving routes
72. Who will provide assistance to the public?
- (A) Construction workers
  - (B) Shop owners
  - (C) Traffic controllers
  - (D) Bus drivers
73. What type of information is available by telephone?
- (A) Traffic updates
  - (B) Store hours
  - (C) Weather reports
  - (D) Sales promotions
- 
74. Why did Trevor Davis call?
- (A) To request a telephone number
  - (B) To reschedule a meeting
  - (C) To confirm a fax number
  - (D) To provide information about a meeting
75. What should Mr. McDuffee do before 4 P.M.?
- (A) Send comments about the agenda
  - (B) Finish writing the contract
  - (C) E-mail the Kenner company
  - (D) Call to schedule the meeting
76. Where will Mr. McDuffee be when the group meets?
- (A) On an airplane
  - (B) At home
  - (C) In an office
  - (D) In a television studio
- 
77. What is the main purpose of the talk?
- (A) To announce a job opening
  - (B) To introduce an employee
  - (C) To describe a department's function
  - (D) To answer a question about advertising
78. What is Ms. Hashimoto's new position?
- (A) Development officer
  - (B) Public relations director
  - (C) Marketing supervisor
  - (D) Production manager
79. How are other employees asked to assist Ms. Hashimoto?
- (A) By providing technical training
  - (B) By setting up her office
  - (C) By telling her about the local area
  - (D) By giving her a tour of the building
- 
80. Where does this announcement probably take place?
- (A) On a tour bus
  - (B) On a ship
  - (C) In a train station
  - (D) At an airport
81. According to the talk, why is there a delay?
- (A) Weather conditions are bad.
  - (B) There are mechanical problems.
  - (C) Traffic is heavy.
  - (D) Luggage is still being loaded.
82. Where did a delay occur?
- (A) In Paris
  - (B) In New York
  - (C) In Moscow
  - (D) In Chicago
-

83. Who is probably speaking?  
(A) A business news reporter  
(B) The president of the Tucker Firm  
(C) A performance artist  
(D) A representative of the Sedonar Company
84. What type of business is Sedonar?  
(A) A furniture manufacturer  
(B) An investment firm  
(C) A film production company  
(D) A flower shop
85. How has Sedonar saved money?  
(A) By selling the Tucker Firm  
(B) By closing production plants  
(C) By increasing efficiency  
(D) By limiting expenses
- 
86. What is the talk mainly about?  
(A) Changes to employee salaries  
(B) A service for commuters  
(C) Traffic problems in the city  
(D) A new community pool
87. What is now available for employees?  
(A) A new insurance plan  
(B) A fitness center  
(C) Additional office space  
(D) Additional vehicles for commuting
88. What are employees responsible for?  
(A) Equipment maintenance  
(B) Insurance fees  
(C) Contributions for gas  
(D) Regular check-ups
- 
89. Where does the speaker work?  
(A) At a beauty salon  
(B) At a doctor's office  
(C) At a fitness center  
(D) At an auto repair shop
90. Why is the appointment being rescheduled?  
(A) The shop will be closed.  
(B) The doctor is out of town.  
(C) The stylist is sick.  
(D) The mechanic is not available.
91. What will Ms. Cho receive?  
(A) A gift certificate  
(B) A note of apology  
(C) A discount on a service  
(D) A gift basket
- 
92. Where is the talk probably being given?  
(A) On a tour bus  
(B) At a conference center  
(C) In a museum  
(D) In a university lecture hall
93. What will the listeners learn about?  
(A) Famous explorers  
(B) Asian art  
(C) Prehistoric tools  
(D) Native American history
94. What will the listeners have the opportunity to do?  
(A) View movies  
(B) Sample food  
(C) Meet artists  
(D) Try on costumes
-

95. What is the report mainly about?
- (A) Construction of a fitness center
  - (B) The opening of new laboratories
  - (C) Recognition of a company's health program
  - (D) The appointment of a new company director
96. According to the report, who gave the company special acknowledgment?
- (A) A sports association
  - (B) A government commission
  - (C) A pharmaceutical organization
  - (D) A popular magazine
97. According to the report, what is a benefit of working at Waynard Laboratories?
- (A) It has access to new medical treatments.
  - (B) It offers opportunities to exercise at work.
  - (C) It has modern laboratories for research.
  - (D) It pays employees to take work-related classes.
- 
98. On what day does this talk likely take place?
- (A) Monday
  - (B) Wednesday
  - (C) Friday
  - (D) Saturday
99. What did Julius like about the GT Telecom Web site?
- (A) It is easy to get from page to page.
  - (B) The company logo appears frequently.
  - (C) Customers can pay their bills online.
  - (D) It contains the company's address.
100. What will be added to the GT Telecom Web site?
- (A) More pictures of GT products
  - (B) Features for managing accounts online
  - (C) Photos of a celebrity spokesperson
  - (D) Product reviews from GT customers
- 

**This is the end of the Listening test. Turn to Part 5 in your test book.**



## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The travel agency will make your travel ..... and send your tickets to the office by the end of the week.  
(A) release  
(B) experiences  
(C) reservations  
(D) diagram
102. Dr. Viella Diop is best known for her ..... contributions to the field of physics.  
(A) signify  
(B) significance  
(C) significant  
(D) significantly
103. Because of the severe weather, Mr. Kim asked if ..... could leave the office a little earlier than usual.  
(A) he  
(B) him  
(C) himself  
(D) his
104. If you ..... additional assistance, please do not hesitate to contact us.  
(A) to require  
(B) requiring  
(C) require  
(D) requires
105. The Smithson Bank is well-known for the ..... welcome that it extends to all new employees.  
(A) warm  
(B) warmth  
(C) warmly  
(D) warmed
106. Either the organization's sponsors will pay for the building addition ..... we will have to raise the money ourselves.  
(A) or  
(B) but  
(C) and  
(D) nor

107. Our recruiter will be traveling to several universities to interview graduating students for ..... in our marketing department.
- (A) occupation
  - (B) positions
  - (C) performance
  - (D) talents
108. The Fountainview Hotel has rooms available for anyone who plans on ..... in Detroit during the annual conference.
- (A) stay
  - (B) to stay
  - (C) staying
  - (D) stayed
109. Please ..... your supervisor as soon as possible in the event of a machinery failure.
- (A) announce
  - (B) express
  - (C) declare
  - (D) notify
110. The All-Bright safety vest is designed ..... bikers who travel at night.
- (A) for
  - (B) of
  - (C) among
  - (D) from
111. The two companies are now ..... the price Luco Ltd. will pay Gnose for the property in Quebec.
- (A) negotiate
  - (B) negotiating
  - (C) negotiation
  - (D) negotiated
112. .... having several years of experience in management, Pedro Castillo did not get the promotion for which he applied.
- (A) In spite of
  - (B) Unless
  - (C) Regardless
  - (D) Even so
113. .... the past twenty years, Premium Telecom has rewarded all of its employees with a generous vacation package.
- (A) From
  - (B) Before
  - (C) For
  - (D) After
114. Students ..... present a valid identification card can obtain a ten percent discount on tickets to all musical performances.
- (A) whoever
  - (B) whose
  - (C) whom
  - (D) who
115. The manufacturer recommends machine-drying at low temperatures; high temperatures may result in excessive shrinkage and shorten the life of a .....
- (A) garment
  - (B) clothing
  - (C) fabrication
  - (D) fitting
116. We will be hiring five part-time employees to ..... staff in the operations department.
- (A) assist
  - (B) assists
  - (C) assisting
  - (D) assisted
117. Because of rush-hour congestion in Farmington, several large corporations are implementing ..... work-hour programs.
- (A) submissive
  - (B) inclusive
  - (C) tangible
  - (D) flexible
118. After ..... years of performing for live audiences, stage director Kenneth Ogozi is glad to be working behind the scenes again.
- (A) all
  - (B) many
  - (C) much
  - (D) every

119. Dairy exports ..... for only five percent of the country's total agricultural sales.
- (A) assign
  - (B) account
  - (C) charge
  - (D) contribute
120. A local steel manufacturing ..... has purchased the riverfront lot in order to increase its production capacity.
- (A) facilitate
  - (B) facilitating
  - (C) facility
  - (D) facilitation
121. Although the graphics department ..... acquired a color printer, it has already submitted a request for another one.
- (A) highly
  - (B) usually
  - (C) recently
  - (D) entirely
122. This exciting new product is ..... of the new software applications that our developers are working on.
- (A) represents
  - (B) representative
  - (C) representing
  - (D) representation
123. All Gruner Corporation employees will be invited to the holiday ..... scheduled for next Friday.
- (A) management
  - (B) attendance
  - (C) celebration
  - (D) circumstance
124. *Great Hope* is Toshi Raymond's most inventive stage production ..... .
- (A) yet
  - (B) only
  - (C) once
  - (D) when
125. The company is confident that its new spokesman will be effective ..... attracting customers within the 18-to-49-year-old demographic.
- (A) between
  - (B) in
  - (C) to
  - (D) around
126. When you ..... your loan application, please remember to sign and date the last page.
- (A) completed
  - (B) had completed
  - (C) are completing
  - (D) were completing
127. Customers need not pay for shipping because it is ..... in the total price of the item.
- (A) earned
  - (B) balanced
  - (C) checked
  - (D) included
128. Both financial advisors recommend investing in pharmaceutical companies, although Paul Laurinen is suggesting a wider ..... of stocks.
- (A) select
  - (B) selected
  - (C) selection
  - (D) selective
129. Water service in the building will be temporarily interrupted ..... city maintenance workers repair the fire hydrants.
- (A) during
  - (B) as far as
  - (C) now
  - (D) while
130. When you are finished analyzing the survey data, please give ..... report to Ms. Chin so she can copy it.
- (A) you
  - (B) your
  - (C) yourself
  - (D) yours

131. The figures ..... in this estimate are approximate costs and are subject to adjustment at the date of final settlement.
- (A) disposed
  - (B) provided
  - (C) solved
  - (D) handed
132. Most of our visitors find the information they need here in the main office, though we do ..... receive requests for records that are housed off-site.
- (A) period
  - (B) periodical
  - (C) periodically
  - (D) periodic
133. Many analysts attribute Kramar Industries' ..... success to its state-of-the-art research department.
- (A) phenomenon
  - (B) phenomena
  - (C) phenomenally
  - (D) phenomenal
134. The auditors' report indicates that the firm should ..... its manufacturing division.
- (A) expand
  - (B) discover
  - (C) excel
  - (D) devise
135. Since the closing of the community theater, many Corana residents have become strong ..... of public funding for the arts.
- (A) supportive
  - (B) supporters
  - (C) supporting
  - (D) support
136. As a security measure, employees of Kramnick Corporation are encouraged to change their computer passwords .....
- (A) frequently
  - (B) incidentally
  - (C) honestly
  - (D) relatively
137. Construction on the bridge ..... the two cities has progressed more rapidly than anticipated.
- (A) was to link
  - (B) linking
  - (C) linked
  - (D) will be linked
138. To attract applicants who ..... might not be interested, Phantom Chemical Laboratories is offering each new hire a relocation allowance.
- (A) otherwise
  - (B) except
  - (C) whether
  - (D) besides
139. Agricom plans to spend \$54 million ..... the next six years to build laboratories near its headquarters.
- (A) over
  - (B) down
  - (C) along
  - (D) about
140. Mr. Granger began his speech by thanking Mr. Takase, who has been teaching him Japanese ..... his arrival in Tokyo.
- (A) since
  - (B) at
  - (C) to
  - (D) when



## PART 6

**Directions:** Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141–143 refer to the following memo.

To: All employees  
From: Parking Services  
Date: July 10  
Re: Parking garage cleaning

We would like to advise employees of arrangements that have been made to clean the company parking garage. All indoor parking areas will be closed during the cleaning. .... will include permit parking

141. (A) Any  
(B) This  
(C) She  
(D) What

spaces, visitor parking spaces, and service vehicle spaces.

Vehicle ..... to the parking garage will not be allowed after 6:00 P.M. on Friday, but departures will be

142. (A) permission  
(B) access  
(C) opening  
(D) inclusion

possible until the garage is empty.

During the cleaning, permit holders should use the outdoor parking area located on Sussex Drive West. .... parking will also be available in Lot B and Lot C.

143. (A) Consequent  
(B) Replaceable  
(C) Alternative  
(D) Capable

If you have any questions with regard to this notice, please contact Mike Mallone at extension 3888.  
Thank you.

Questions 144–146 refer to the following letter.

Dear Sky Breeze Representative:

I am an avid biker and a longtime user of Sky Breeze cycling helmets. Two weeks ago, I noticed that my old Sky Breeze helmet ..... to show signs of wear. In the interest of safety, I immediately went to your

144. (A) starts  
(B) was starting  
(C) will start  
(D) have started

company Web site and purchased a new helmet.

The day after I received the new helmet in the mail, I saw a tiny crack on the helmet's exterior. I am sure that this damage occurred prior to purchase ..... I have not dropped, thrown, or hit the helmet in any way.

145. (A) as  
(B) although  
(C) so  
(D) but

According to your warranty policy, Sky Breeze will replace a defective helmet free of charge.

I have enclosed the cracked helmet and the payment receipt. Please send the ..... to the address

146. (A) replacement  
(B) contract  
(C) prize  
(D) guarantee

written on the back of the receipt.

Thank you for your prompt response to this request.

Cordially,

Kate Rich

Questions 147–149 refer to the following e-mail.

To: Verbotec Employees <staff@verbotecinc.com>  
From: Stacy Lim <slim@verbotecinc.com>  
Date: September 20  
Re: Position available

The ..... job opening will be posted externally on October 1. Employees interested in applying

147. (A) destined  
(B) indicating  
(C) following  
(D) extended

should contact the Human Resources coordinator prior to that date. Please read the full text of the job announcement below.

Position: Human Resources assistant

Location: Toronto

The Human Resources assistant helps with the ..... , selection, and orientation of new employees.

148. (A) recruitment  
(B) recruiter  
(C) recruits  
(D) recruit

In addition, the assistant is responsible for ensuring that employee databases are ..... maintained.

149. (A) accurate  
(B) accuracy  
(C) accurately  
(D) more accurate

Questions 150–152 refer to the following article.

### Promising Future for Female Engineers

In the past, men dominated the field of engineering in Asia. .... , however, more women have been

150. (A) Recently  
(B) Locally  
(C) Historically  
(D) Occasionally

entering the profession.

According to a survey of Asian universities, 31 percent of students enrolled in engineering courses last year were females, compared to 21 percent ten years ago.

Pan Asian Technologies, a semiconductor manufacturing company in Japan, employs over eighty women engineers. Among them is Hiroko Takahashi, who describes herself as ..... "an analytical mind and a

151. (A) has  
(B) have had  
(C) having  
(D) to have

strong interest in all aspects of technology."

A senior engineer now in her sixth year ..... Pan Asian, Ms. Takahashi heads a team of thirty employees,

152. (A) of  
(B) into  
(C) by  
(D) at

ten of whom are women. "The professional climate has changed drastically for women engineers over the past decade," says Ms. Takahashi. She is confident that aspiring female engineers can look forward to rewarding careers.



## PART 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153–154 refer to the following schedule.

### CLEANING SCHEDULE FOR BUILDING B

Monday, May 9

9 A.M. – 5 P.M.

	Kitchens	Meeting Rooms	Break Rooms	Lobby and Hallway Areas
9:00 A.M. – Noon	Amy (floors 1 and 2)	James (floors 1 and 2)	Craig (floors 1 and 2)	Mary (floors 1 and 2)
Noon – 1:00 P.M.	<b>LUNCH BREAK</b>			
1:00 P.M. – 3:00 P.M.	James (floor 3)	Amy (floor 3)	Mary (floor 3)	Craig (floor 3)
3:00 P.M. – 5:00 P.M.	Craig (floor 4)	Mary (floor 4)	Amy (floor 4)	James (floor 4)

**Cleaning Team Members:** Amy Hiam, Craig Morgan, James Smith, Mary Laws

**Team Leader:** Amy Hiam

**Staff Supervisors:** Vincent Warren and Dean Jones

Each team member is entitled to a 15-minute morning break and a 10-minute afternoon break in addition to the lunch hour. ***Breaks must be approved by a team leader or staff supervisor.***

153. What area is James responsible for cleaning between 1:00 P.M. and 3:00 P.M.?

- (A) The second floor break rooms
- (B) The first floor meeting rooms
- (C) The fourth floor hallways
- (D) The third floor kitchens

154. Who is NOT authorized to approve a break?

- (A) Vincent Warren
- (B) Craig Morgan
- (C) Amy Hiam
- (D) Dean Jones

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Questions 155–157 refer to the following e-mail.

From:	Maria Jacobsen
To:	Rina Evans
Sent:	June 5
Subject:	Automobile Insurance Policy #35629

Hello, Rina,  
Mr. Williams sent me his personal information, which I have pasted into this e-mail.  
Would you make a copy and put it in the customer's file, please?  
Thanks,  
Maria

---

Hello, Ms. Jacobsen,

Thanks for getting back to me so quickly. In answer to your questions, I purchased the used car last month on May 7 from the original owner, John Weldon. The car is a four-year-old Festo 645, and it still has the original black paint. I have registered the car and installed the license plates, 2B 0N77. I've read through your company's list of policies, and I think I'd like to sign up for the comprehensive insurance. My home phone number is 343-555-3792. I'll have a copy of my driving record faxed to you by next week. In the meantime, please let me know if I need to provide any other information.

Thanks for your help,  
David Williams

155. What does Ms. Jacobsen ask Ms. Evans to do?

- (A) File information about a customer
- (B) Provide a customer with a price quote
- (C) Contact a customer about a new policy
- (D) Compose an e-mail message to a customer

157. Who was the first owner of the car?

- (A) Rina Evans
- (B) Maria Jacobsen
- (C) David Williams
- (D) John Weldon

156. What information about the car is NOT given?

- (A) Its color
- (B) Its license plate number
- (C) Its price
- (D) Its purchase date

Questions 158–159 refer to the following article.

# RAMONVILLE TIMES

August 8

The Ramonville Drama Committee (RDC) is now accepting applications for committee membership for the coming year.

The RDC produces stage plays at the Ramonville Theater House. Committee responsibilities include arranging actor auditions and performance rehearsals, and selling tickets at the theater box office.

Members must have a strong interest in theater and be able to attend committee meetings once a month.

The RDC has received much public recognition for its work, including an Exceptional Public Service Award from the mayor's office.

If you are interested in joining the RDC, please visit the committee's Web site at [www.ramonvilledrama.org](http://www.ramonvilledrama.org) to download a membership application. Applications can also be obtained by contacting the committee chair, Yolanda Wang, at 454-555-9878.

158. What is the purpose of this article?

- (A) To announce an awards contest
- (B) To advertise auditions
- (C) To publicize a theater event
- (D) To recruit committee members

159. How can people obtain more information about RDC?

- (A) By visiting the mayor's office
- (B) By calling Yolanda Wang
- (C) By e-mailing the Ramonville Times
- (D) By attending an August meeting

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Questions 160–162 refer to the following letter.

April 29

Martha Simmons  
425 East River Parkway  
St. Paul, MN 55112

Selvac Appliances  
Attn.: Customer Service  
8642 Lower Pine Drive  
Scranton, PA 18502

Dear Customer Service,

On April 15 I ordered a Selvac vacuum cleaner (model 12) from your product catalog. I had seen the product advertised on television and had high expectations. However, I have noticed that the vacuum cleaner barely absorbs dust, leaving the carpet unclean. In fact, the product is worse than my old vacuum cleaner, which I bought a couple of years ago for under \$50.

I am very disappointed with your product. Please contact me as soon as possible and let me know how to return the product and obtain a full refund. You can reach me by phone at 651-555-6323 or at the address above.

Enclosed is a copy of the invoice, which shows how much I paid for the vacuum cleaner. I look forward to hearing from you soon.

Sincerely,

*Martha Simmons*

Martha Simmons

160. What is the purpose of the letter?

- (A) To make a complaint
- (B) To inquire about a discount
- (C) To request repair services
- (D) To place an order

162. What is enclosed with the letter?

- (A) A product order form
- (B) A copy of the warranty
- (C) A return envelope
- (D) A proof of purchase

161. What can NOT be inferred from the letter?

- (A) Selvac model 12 is a poor-quality product.
- (B) Martha Simmons expects a quick response.
- (C) Martha Simmons used to work for Selvac.
- (D) Selvac advertises its products on television.

Questions 163–164 refer to the following evaluation form.

### Conference of Newspaper Reporters

Sydney, Australia  
The Royal Crenshaw Hotel  
July 5 – July 11

#### EVALUATION FORM

Thank you for attending the Conference of Newspaper Reporters. We value your opinion. Please take a moment to fill out the following form and put it in the box in the hotel lobby.

Please rate the following seminars.

	Very Helpful	Somewhat Helpful	Not Helpful	Did Not Attend
Communicating with Politicians		X		
Winning News Photos	X			
Getting the Quote ... Every Time				X
Developing Story Ideas			X	
Managing your Workload				X
Legal Issues in Journalism		X		

Comments/Suggestions:

The legal issues seminar should be longer.

The photography seminar was fantastic! Mark Stephens really knows his job. I'll never look at pictures the same way again.

163. What seminar did the evaluator find least helpful?

- (A) Developing Story Ideas
- (B) Winning News Photos
- (C) Communicating with Politicians
- (D) Legal Issues in Journalism

164. What most likely is Mark Stephens' occupation?

- (A) History teacher
- (B) Politician
- (C) Hotel manager
- (D) Photographer

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Questions 165–168 refer to the following information.

**Garinello  
Studio**

## **Instruction in Photography**

Garinello Studio is pleased to offer instruction in photography in three different areas as outlined below. Serious amateurs are invited to join studio owner Steve Garinello for comprehensive, fun lessons in photography. Though class sizes vary, only ONE photographer at a time shoots pictures during each session. Classes are offered Monday through Friday except where noted otherwise.

### **Portrait Session**

Participants will work with several different styles of lighting and learn how to achieve the best exposures. Instruction will be given in how best to pose the sitter, as well as how to integrate different props and backgrounds. We usually work through four different settings in a session, and sessions are limited to ten photographers. 7:30 to 10:00 P.M.; £25 per participant.

### **Fashion Session**

In addition to the key areas of lighting, poses, props, and backgrounds, participants will be given instruction in how to direct a model and what techniques can be used to bring out the model's best shots. Again, we typically work through four different scenes, and sessions are limited to ten participants. 7:30 to 10:30 P.M.; £28 per participant.

### **Advertising and Still Life Session**

This is an introduction to the principles of advertising design. Special attention will be paid to the positioning and presentation of the product, as well as any models required in the shot. Some shots will be based on actual advertisements created by Steve Garinello, while others will be created to illustrate a specific technique. Sessions are limited to six photographers. 7:00 to 11:00 P.M.; £30 per participant.

### **All-Day Sessions**

On Saturdays we offer full-day instruction covering Portrait and Fashion photography. Sessions are limited to eight photographers. 9:30 A.M. to 3:00 P.M.; £60 (includes lunch and refreshments).

165. For whom is the instruction intended?

- (A) People who want to have their photographs taken
- (B) Professional photographers who are preparing exhibits
- (C) People who want to learn about photography
- (D) Models who are trying to expand their portfolios

166. How many scenes are included in a fashion session?

- (A) 1
- (B) 4
- (C) 6
- (D) 10

167. What is NOT mentioned as a topic in the advertising session?

- (A) Product presentation
- (B) Design principles
- (C) Model placement
- (D) Camera selection

168. In what session is the studio owner's work used?

- (A) Portrait
- (B) Fashion
- (C) Advertising
- (D) All-day



Questions 169–171 refer to the following invoice.

**The Furniture Connection**

7865 Jackwa Heights  
Kiter, Nebraska 09678-0678

Phone (customer support): 800-555-7000

Fax: 635-555-9487

E-mail: info@furnitureconnection.com

**INVOICE**

Bill To:

Date Shipped: October 26

Hiram Kay and Associates  
4565 Reinles Street  
Creek, Nebraska 09685-0685  
Phone: 208-555-9878

Quantity	Description	Unit Price	Total
2	armchairs, green	\$175.00	\$350.00
1	sofa, pink	\$250.00	\$250.00
1	side table, mahogany	\$85.00	\$85.00
Subtotal			\$685.00
Sales Tax (5%)			\$34.25
Shipping & Handling			\$75.00
Total Due			\$794.25
Notes			
Your merchandise was shipped by Speedy Way Transport, Inc.			

\*\* If your merchandise arrives damaged, please contact Furniture Connection's customer support office at 1-800-555-7000.\*\*

**Payment Information**

Make all checks payable to The Furniture Connection. The total amount due must be paid within 90 days of the date listed at the top of this invoice.

If you have questions concerning this invoice, please contact our Corporate Accounts Office in Baylor, Connecticut (1-800-555-7846), and ask to speak to a finance representative.

*We Appreciate Your Business!*

169. Who is responsible for making the payment?

- (A) Speedy Way Transport
- (B) The Furniture Connection
- (C) Hiram Kay and Associates
- (D) The Corporate Accounts Office

170. How much did it cost to ship the merchandise?

- (A) \$34.25
- (B) \$75.00
- (C) \$250.00
- (D) \$685.00

171. What should the customer do if there are questions about the invoice?

- (A) E-mail the seller within 90 days
- (B) Contact the customer-support office
- (C) Fax the seller a copy of the invoice
- (D) Call a finance representative

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## Town Meeting to discuss Tunnel Project

THE CLARION CITY Council will hold a meeting this week to discuss the proposal to build a tunnel under the Central River. The tunnel would not replace the existing bridge but would relieve traffic congestion on the roads that link downtown Clarion to suburbs on the south side of the river. Yanco Builders, seen as the firm likely to be given the building contract, has been working with council members ever since preliminary studies of the tunnel project began. A spokesperson for Yanco, Donald Young, stated, "This tunnel will have a tremendous impact on the people of Clarion. Traffic conditions will improve; noise pollution will be reduced, and the struggling downtown shops and restaurants will see a growth in business. If people in the suburbs can get downtown more easily, they will go there for their shopping and entertainment."

Some opponents of the tunnel project question whether the tunnel will actually reduce traffic jams. A citizens group calling itself Responsible Traffic Solutions (RTS) has been pushing for a temporary delay in the project so that further studies can be conducted. RTS, which has requested a meeting with city council members, believes that the city's shortage of public transportation might be a more important issue to address when considering how to reduce traffic on the bridge. The group has also expressed concern over the loss of green space along the river. Says an RTS spokesperson, "To take away the little green space the city has would be harmful to plant and animal species that live along the southern edge of the city and would take away from the natural charm of the area."

172. What is true about the city council?

- (A) It has voted to approve the tunnel project.
- (B) It has been working with Yanco Builders.
- (C) It plans to build more shops and restaurants.
- (D) It has met with the leaders of RTS.

173. What did Mr. Young say about the tunnel project?

- (A) It will be completed later than expected.
- (B) It will create more jobs in the suburbs.
- (C) It will replace the existing bridge.
- (D) It will be good for the downtown economy.

174. Why has RTS asked that the project be delayed?

- (A) It wants citizens to vote on the project.
- (B) It wants to extend the tunnel to a neighboring town.
- (C) It wants more studies to be done.
- (D) It wants a different company to build the tunnel.

175. What is NOT stated about the city of Clarion?

- (A) Its shops have recently seen a growth in business.
- (B) Traffic is a problem between downtown and the suburbs.
- (C) Its public transportation system is insufficient.
- (D) Its green space is very limited.

## Classy Shopping Bags Winning Customers

BY KATARINA WIESE

Consumers' excessive use of hard-to-recycle plastic bags is harmful to the environment. Supermarkets have used many tactics to encourage their customers not to use these plastic bags. Some try charging extra for each bag used or offering paper bags instead, but these methods are far from perfect. Charging for a plastic bag can have the effect of driving customers to a competing supermarket. Paper bags are expensive to make, so they are less viable than even low-quality plastic bags. Many supermarkets offer a small discount in return for not using a plastic bag, and still others sell reusable cloth sacks that customers can bring back every time they come shopping. But the availability of cloth bags has done little to reduce the use of plastic disposables.

Marketing experts at Ipanerra Supermarkets Company believe cloth bags would be more successful if they were more fashionable.

According to them, it is hard to blame customers for not buying a durable cloth carryall, even a cheap one, if it doesn't have a catchy design, and if all it features is a company logo.

To address this problem, Ipanerra hired a team of designers to make its cloth bags more colorful than those available at other supermarkets. Rather than sporting company logos, Ipanerra bags feature pictures of animals, drawings of famous buildings, and cartoon figures commissioned for this purpose. The result? Not only is there considerable demand for the bags but they also attract attention in the street, which means free advertising for the supermarket. The bags are easily associated with the supermarket chain even without the logos, which Ipanerra removed from both its cloth and plastic bags. The success has prompted the company to consider designing smaller sacks suited for younger customers, a logical next step for a supermarket chain targeting children.

176. What method of reducing the use of plastic bags is NOT mentioned?
- (A) Introducing extra charges for plastic bags
  - (B) Providing customers with other kinds of bags
  - (C) Offering a discount for not using plastic bags
  - (D) Publicizing the harmful effects of using plastic bags
177. According to the article, why are paper bags not a good alternative?
- (A) It is difficult to recycle them.
  - (B) They contain harmful substances.
  - (C) It costs a lot to produce them.
  - (D) They are generally of low quality.
178. What is the disadvantage of many supermarkets' cloth bags?
- (A) Their durability
  - (B) Their appearance
  - (C) Their cost
  - (D) Their size
179. What did Ipanerra stop printing on its bags?
- (A) Pictures of animals
  - (B) Company logos
  - (C) Drawings of buildings
  - (D) Cartoon figures
180. What does Ipanerra plan to do next?
- (A) Offer bags for children
  - (B) Reduce the price of its cloth bags
  - (C) Advertise its bags in the media
  - (D) Increase the size of its cloth bags

Questions 181–185 refer to the following notice and letter.

### Obtaining Certified Vital Records

You must apply in person or by mail for certified copies of vital records, such as birth certificates, marriage licenses, or health records. Our office does not accept applications by telephone, fax, or through our Web site. You must provide the following information with your request:

- Name
- Address
- Type of record requested
- Passport, government ID card, or other photo identification  
(Photocopies of these documents are acceptable)

The charge is \$15.00 per copy issued. We accept checks, money orders, and credit cards.

#### In Person:

You can apply in person at 5 East Amber Street, Room 115. The Vital Records Office is open 8:00 A.M. to 4:30 P.M. Monday to Wednesday; 8:00 A.M. to 5:30 P.M. Thursday; and 8:00 A.M. to 4:00 P.M. on Friday.

#### By Mail:

Applications for copies of vital records should be mailed to the following address:  
*Vital Records, P.O. Box 349, Madison, WI 53702.* Please include an addressed, stamped, business-size envelope with your request. Copies are normally mailed within fourteen business days. If you require faster service, you may request our expedited service. Expedited requests are normally processed within 24 hours and require an additional charge of \$10 per request, for a total of \$25 per copy.

Requests for expedited service should be mailed to the following address:  
*Vital Records-Rush Service, P.O. Box 567, Madison, WI 53702.*

2235 Meyer Way  
Appleton, Wisconsin 52206

Dear Sir or Madam:

This letter is to request a certified copy of a marriage license issued last month in Milwaukee County to John Allen Heinrich and Elizabeth Ann Miller. I have enclosed a check for \$25, as well as a copy of my passport. Please mail the certificate to John Heinrich, 2235 Meyer Way, Appleton, WI 52206.

Thank you.

Yours sincerely,

*John Heinrich*

**181.** What is the main purpose of the notice?

- (A) To announce a recent price increase
- (B) To provide directions to an office
- (C) To explain how to obtain certain official records
- (D) To describe a new government facility

**182.** What information must accompany each request?

- (A) Identification that includes a photograph
- (B) Two copies of recent tax returns
- (C) The applicant's telephone number
- (D) A letter written on business stationery

**183.** On what day does the Vital Records Office close at 5:30?

- (A) Monday
- (B) Tuesday
- (C) Wednesday
- (D) Thursday

**184.** What does John Heinrich request a copy of?

- (A) A birth certificate
- (B) A marriage license
- (C) A passport
- (D) A health record

**185.** Why does John Heinrich enclose a check for \$25?

- (A) He wants two copies of a document.
- (B) He is requesting a very old record.
- (C) He is asking to have his records sent to an overseas address.
- (D) He wants to receive a document quickly.



## Cezanta's Move

Atlanta (United News Service)—Atlanta-based Cezanta Air, the nation's number four airline, announced today that it will cut its domestic airfares significantly. The company is hoping that by offering its new promotional fare plan, the carrier will be able to increase its customer base and win a greater share of the market. The company promises to charge no more than \$300 for a one-way economy ticket or \$500 for a one-way first-class ticket. The new plan also includes the reduction of various ticketing fees and the elimination of several less-traveled routes at the end of this year. Cezanta hopes that these changes will raise revenue over the long term. The company is also planning to update its airplanes' interiors and redesign flight attendants' uniforms.

## Buford Valley Daily News

### WILL NEW AIRLINE STRATEGY FLY?

by Ken Daly

Faced with weak revenues, rising labor costs, aggressive pricing from small, discount competitors, and most notably high fuel costs, several major air carriers have struggled mightily in the past three years. They have experimented with a wide variety of marketing strategies without much success. Recently, Cezanta cut its ticket prices by nearly 50 percent. However, it is unlikely that this strategy will result in a major increase in profits for the airline, as most of the other large airlines will probably cut their prices to follow suit. Some analysts are actually expecting Cezanta's revenues to fall in the upcoming year. With fuel prices expected to continue rising and with the cost of fuel accounting for nearly 40 percent of all carriers' operating expenses, any increase in passenger traffic is unlikely to offset the decrease in ticket prices. The one sure thing is that, after December, consumers flying out of Buford Valley will no longer be able to take advantage of Cezanta's price cuts.



**186.** What is suggested about the airline industry?

- (A) Operating costs have recently gone down.
- (B) Smaller airlines often offer very low prices.
- (C) Ticketing fees will be eliminated.
- (D) Airlines have increased the amount spent on advertising.

**187.** What does Cezanta Air plan to do?

- (A) Reduce the number of its international flights
- (B) Expand its service on less-traveled routes
- (C) Eliminate business-class and first-class seating
- (D) Modernize the inside of its aircraft

**188.** What does Mr. Daly suggest?

- (A) Other airlines will try to match Cezanta's prices.
- (B) Smaller airlines will be bought by their larger competitors.
- (C) Cezanta's revenues will increase right away.
- (D) Passengers' opinions influence aircraft design.

**189.** According to analysts, what is the industry's greatest challenge?

- (A) Outdated equipment
- (B) Rising fuel costs
- (C) Customer satisfaction
- (D) Improving safety

**190.** What can be inferred about Buford Valley?

- (A) It is close to Atlanta.
- (B) It is the site of a new airport.
- (C) Cezanta will move its headquarters there.
- (D) Cezanta will not fly there next year.

Questions 191–195 refer to the following article and table.

**The Starfish Water Park** is one of the greatest attractions for both the tourists and residents of the sea resort town of Zopot. Before this impressive swimming pool complex was inaugurated last May, it had generated enough public interest for its owners to dispense with expensive advertising campaigns. While new facilities of this kind are often recommended by celebrities on television prior to opening, all that the water park needed was word of mouth for business to take off. Residents of Zopot had known about the construction since it started in October two years ago, and had anxiously awaited the opening day.

But for all the water park's success, its owners had worried that the pool might be situated

too close to the beach. And in fact, the complex received fewer visitors last August, when many tourists chose to swim in the nearby sea. But the situation changed completely in December, a record-breaking month, when outdoor temperatures dropped, and entire families waited in half-hour lines to enter the recreational complex. This is understandable given the variety and quality of the facilities, including pools with breathtaking simulated waves and long, roller-coaster-like slides.

Ticket prices range from \$8 to \$20 depending on the time of day; general admission tickets allow access to all sections of the water park except the sauna area, which costs an additional \$5.



### Facilities offered at **Starfish Water Park**



Wave Section	Green Section	Blue Section	Sun Section
Two indoor pools with artificial waves: the Lagoon Splash and the Vertigo Falls, each up to 3m deep. In addition, there are three long slides.	A glass-roofed saltwater pool, the Bermuda Tide features an astonishingly realistic-looking artificial beach.	The Misty Baths is an open-air pool with heated water.	Seven different sauna rooms.

- 191.** What does the article imply about the opening day of the water park?
- (A) It did not generate much interest.
  - (B) It was not advertised on television.
  - (C) It had to be postponed by one month.
  - (D) It was attended by celebrities.
- 192.** What were people concerned about regarding the water park?
- (A) The choice of location
  - (B) The cost of construction
  - (C) The building design
  - (D) The safety code
- 193.** When did the water park receive the most visitors?
- (A) In May
  - (B) In August
  - (C) In October
  - (D) In December
- 194.** Which pool is located outdoors?
- (A) The Vertigo Falls
  - (B) The Lagoon Splash
  - (C) The Bermuda Tide
  - (D) The Misty Baths
- 195.** For which section of the water park is there an extra charge?
- (A) The Wave Section
  - (B) The Green Section
  - (C) The Blue Section
  - (D) The Sun Section

Questions 196–200 refer to the following letters.

Customer Service Department  
Mid-City Savings Bank  
115 Main Street  
San Diego, California 92122

April 14

Dear Sir or Madam:

I am writing to ask why my bank account was charged a \$30 service fee on April 1. In accordance with the terms of my account, I always maintain a balance of at least \$500. This is the first time that I have been charged a fee in the five years that I have had the account. Could you please explain the additional charges to me?

Sincerely,

*Susan Young*

Susan Young

**Mid-City Savings Bank**

115 Main Street  
San Diego, California 92122

April 15

Dear Ms. Young:

Thank you for your inquiry. I will be happy to explain the reason for the service charge. As of April 1, the minimum balance requirement was changed to \$1000. All accounts with balances below \$1000 were automatically charged a service fee. We announced this change in a letter to all our customers in early February and again in early March.

Because you are a long-time customer of Mid-City Savings Bank, I am going to waive the fee on your account this month and issue a credit for the amount you were charged. In order to avoid future charges, though, please remember to maintain the required minimum balance each month.

Please let me know if you require further assistance.

Sincerely,

*Mark Aubrey*

Mark Aubrey  
Assistant Vice President  
Customer Relations

196. Why did Ms. Young write to the bank?
- (A) To inquire about an unexplained deposit
  - (B) To close an account
  - (C) To ask about a fee
  - (D) To transfer \$500 into an account
197. In the first letter, the word "terms" in paragraph 1, line 2, is closest in meaning to
- (A) conditions
  - (B) expressions
  - (C) agreements
  - (D) periods
198. What must customers do to avoid a service charge?
- (A) Make less than thirty withdrawals a year
  - (B) Keep a minimum sum of money in the account
  - (C) Maintain the account for at least five years
  - (D) Have more than one account at the bank
199. How much will be credited to Ms. Young's account?
- (A) \$1000
  - (B) \$500
  - (C) \$30
  - (D) \$15
200. What action did Mark Aubrey take?
- (A) He asked a supervisor for assistance.
  - (B) He requested a meeting.
  - (C) He closed an account.
  - (D) He canceled a charge.

**Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.**

## PRACTICE TEST 2

### TAPESCRIPTS

#### PART 1

1. (A) She's writing on the board.  
(B) She's facing the chair.  
(C) She's reading a book.  
(D) She's buying a pen.
2. (A) He's cutting a tree.  
(B) He's hanging a picture frame.  
(C) He's putting away his tools.  
(D) He's doing construction work.
3. (A) She's wrapping a package.  
(B) She's carrying a box.  
(C) She's moving some books.  
(D) She's folding the paper in half.
4. (A) The vehicles are stuck in traffic.  
(B) The students are writing something down.  
(C) The motorbikes are parked in rows.  
(D) The windows have been opened.
5. (A) The drawers are being opened.  
(B) The table is set for a meal.  
(C) The seats are all taken.  
(D) The fruit is being sliced.
6. (A) She's paying for her food.  
(B) She's pushing a shopping cart.  
(C) She's carrying a suitcase.  
(D) She's buying a car.
7. (A) Some people are sitting on benches.  
(B) Some people are riding bicycles.  
(C) Some people are fixing a traffic light.  
(D) Some people are sitting on steps.
8. (A) She's washing her hands.  
(B) She's turning on a fan.  
(C) She's reaching to pick something up.  
(D) She's recording information on a clipboard.
9. (A) The man is climbing a stone wall.  
(B) Some workers are cleaning up some rocks.  
(C) The man is looking at a book.  
(D) Stones across the road are blocking traffic.
10. (A) Workers are building a road.  
(B) People are loading a cargo ship.  
(C) Buildings are facing the harbor.  
(D) Water is flowing down a hill.

#### PART 2

11. Do you want some lemon with your tea?  
(A) Yes, but only a small slice.  
(B) No, we left at three.  
(C) Under the lemon tree.
12. Whose jacket is this?  
(A) Oh, that's Joan's.  
(B) It's not cold outside.  
(C) I guess it is.
13. Where can I find the printer cartridges?  
(A) Did you really?  
(B) Ten copies of each.  
(C) In aisle two, on the left.
14. What time does the reception start?  
(A) Yes, it was a great evening.  
(B) The invitation said 7 P.M.  
(C) I don't think he's coming.
15. Do you want to unpack supplies, or would you rather help customers?  
(A) It's a pack of six.  
(B) Which would you prefer?  
(C) The office supply store.
16. Didn't we go to the same university?  
(A) Some of them are.  
(B) That's a nice name.  
(C) Yes, I remember you.
17. I'm leaving early again today.  
(A) Yes, the leaves are colorful.  
(B) Are you still feeling ill?  
(C) Sometime before three.
18. Don't you think you might need an umbrella?  
(A) I have one in my bag.  
(B) Correct, last night.  
(C) We'll think of you, too.
19. The mail has been delivered already, hasn't it?  
(A) Sorry, your meal isn't ready yet.  
(B) Yes, it came at 2 o'clock.  
(C) He lives in New York City.
20. How many employees are expected to attend the staff training?  
(A) Only thirty have signed up so far.  
(B) We do need to hire more staff.  
(C) He never showed up.



21. It's hard to find a taxi around here.  
(A) It's about 10 percent.  
(B) This one feels softer.  
(C) Yes, we should take a bus.
22. When will you finish editing that report?  
(A) No, I don't need to add that.  
(B) By the middle of next week.  
(C) Since some time last January.
23. Should we try the new restaurant across the street?  
(A) Sure, let me go get my wallet.  
(B) It should be, yes.  
(C) We'll order one.
24. Why do you think the flight was canceled?  
(A) There was a snowstorm.  
(B) Three flight attendants.  
(C) An hour from here.
25. Will you notify everyone of the change?  
(A) Only some of them are.  
(B) I'm sorry, I don't have any.  
(C) I'll take care of it right away.
26. I've just arranged to have my car repaired tomorrow.  
(A) Between about 15 and 20.  
(B) I bought two pair.  
(C) Will you need a ride to work?
27. Do you know where I can get my computer fixed?  
(A) I've never met him.  
(B) Yes, it can be.  
(C) My cousin can do it for you.
28. Why don't we buy new chairs for the waiting room?  
(A) Please have a seat.  
(B) There's not enough money.  
(C) It's about 34 kilograms.
29. Susan's out on vacation, isn't she?  
(A) She already has one.  
(B) It's right outside.  
(C) Her assistant probably knows.
30. When was the client billed for the new designs?  
(A) The building was completed on schedule.  
(B) We sent out an invoice last week.  
(C) That's what the sign says.
31. Haven't we received our concert tickets yet?  
(A) I've never heard of that group.  
(B) No, I need to call the box office again.  
(C) It's an hour away.
32. Why were you so late to the morning session?  
(A) Thanks, but I already had breakfast.  
(B) I was catching up on some work at home.  
(C) I thought it went well, too.
33. Who was the director talking to this morning?  
(A) A former employee.  
(B) No, tomorrow morning.  
(C) In the other direction.
34. Would you like to review the final draft, or should I send it now?  
(A) Please give it to me first.  
(B) Yes, I received your e-mail.  
(C) The view is lovely from up here.
35. What areas will the inspectors be checking tomorrow?  
(A) We can always arrange a tour.  
(B) The cutting and sewing rooms.  
(C) For a semi-annual inspection.
36. We should recruit volunteers to help plan the company picnic.  
(A) I'm sure Kathy from accounting will help.  
(B) He leads the overnight crew.  
(C) That's not included in the business plan.
37. Would you care to join us for dinner after the board meeting?  
(A) That sounds wonderful, thank you.  
(B) I'll have the chicken, please.  
(C) The meeting was boring, wasn't it?
38. We aren't going to be done on time, are we?  
(A) I'll watch it for you.  
(B) She's going there now.  
(C) It doesn't look that way.
39. How often do you hear from your former colleagues?  
(A) I still need one.  
(B) I didn't hear it.  
(C) Every few weeks.
40. Did you remember to bring your passport?  
(A) No, I'll have to go home and get it.  
(B) Enter your password.  
(C) Hong Wei brought some, too.

## PART 3

Questions 41 through 43 refer to the following conversation.

- M:** Is that the menu for the employees' cafeteria? I want to see what they're serving for lunch today.  
**W:** I think this is yesterday's menu. They have a different one for each day of the week, you know. They always post it on the employee Web site.  
**M:** Oh, thanks. I'll go to the Web site and get today's menu.
41. What are the speakers discussing?  
42. What is the problem?  
43. What will the man probably do next?

Questions 44 through 46 refer to the following conversation.

- W1:** I'm so thrilled that Mariana Lambeck has agreed to come to our store for a book signing and lecture next week.  
**W2:** How do you suggest we advertise the event?  
**W1:** Let's create a flyer and put it up around town tomorrow. If we advertise on television or in the newspaper we may get too large a crowd for the space we have available.  
**W2:** We might get a lot of people anyway; if she won't be here until next week, that's a lot of time for word to get around.
44. Where will the event probably take place?  
45. When will the event take place?  
46. How do the women plan on promoting the event?

Questions 47 through 49 refer to the following conversation.

- M:** Does the number ten train stop at Baldwin Station?  
**W:** It usually does, but not for the next five weeks. We're doing major repair work on the tracks there and the station's going to be closed most of that time.  
**M:** Where can I catch the shuttle bus?  
**W:** At this time of the night, you can get it where the other city bus lines stop, in front of the main entrance to the terminal. But during peak hours, it stops at the side entrance. The next one leaves in about fifteen minutes.
47. Why will Baldwin Station be closed?  
48. According to the woman, where can the man board the shuttle bus?  
49. When will the next bus leave?

Questions 50 through 52 refer to the following conversation.

- W:** The general contractor called to see if he can visit the building tomorrow morning at 9:00.  
**M:** Does he need to see both the inside and the outside? I can be there to let him in, but I can't stay for more than half an hour; I've got to get to another meeting at 10:00.  
**W:** I think he just wants to verify some of the exterior locations for the restoration work. You probably won't need to stay for long.  
**M:** OK, nine o'clock is fine, then. But please make sure he knows that I only have about thirty minutes.
50. What are the speakers discussing?  
51. When will the visitor arrive?  
52. Why is the man concerned?

Questions 53 through 55 refer to the following conversation.

- M:** The new shipment of T-shirts should arrive today. If I'm pleased with the quality, I think I'll call the manufacturer tomorrow and order fifty more.  
**W:** We're going to receive two hundred shirts; do we really need to order more?  
**M:** With the annual fall sale starting next month, business should be on the rise.  
**W:** That's true – and sales are up this month, too.
53. What are the speakers discussing?  
54. When will the yearly fall sale begin?  
55. What do the speakers suggest about their business?

Questions 56 through 58 refer to the following conversation.

- W:** Would it be OK if I took a few hours off next Friday? My parents are coming to visit and I need to pick them up at the airport.  
**M:** Yes, that should be fine. We do need to form a construction committee and start planning the company picnic next week, but there should be plenty of time for that.  
**W:** Thanks. I'll be happy to work late on Thursday if necessary.
56. What are the speakers discussing?  
57. What will happen next week?  
58. What does the woman offer to do on Thursday?

**Questions 59 through 61 refer to the following conversation.**

- M:** So how does everything look, doctor?  
**W:** We've just got all of your laboratory results back, and it looks like you're in good health, Mr. Jackson. Sorry it took us a couple of weeks; the lab is very backed up with work this month.  
**M:** No problem. Do you have any specific recommendations?  
**W:** Yes, you probably should be getting more exercise. Try to work on that before your next appointment. See you in six months.

59. Where does this conversation take place?  
60. What does the woman recommend?  
61. When will the man probably return?

**Questions 62 through 64 refer to the following conversation.**

- W:** Hi, Jason? It's Kathie Lam at Diamond Electronics. I'm calling to tell you that your interview last Thursday went very well, and everyone on the staff really enjoyed meeting you. We'd like to offer you the job at the salary you requested.  
**M:** Wow, that's great. When can I start?  
**W:** Well, let's see, tomorrow's Friday. You could start on Monday, if you like – we'd need you to come in Friday to complete some paperwork.  
**M:** That should be fine. See you tomorrow, then.

62. Why did the woman call the man?  
63. When will the speakers probably see each other again?  
64. What does the man need to do tomorrow?

**Questions 65 through 67 refer to the following conversation.**

- M1:** Hey, Bob, that machine I bought at your showroom the other day? It really increased the productivity of my factory, in fact by as much as 20 percent.  
**M2:** I'm glad to hear that, Al. I hope this means you'll be shopping more often at my showroom.  
**M1:** I probably will. Come to think of it, my workers need some new safety equipment. You know, hard hats, face masks ... that sort of thing.  
**M2:** Well, you might want to stop by our showroom next week. That's when our annual discount sale starts, so you'll probably find a few bargains.
65. What are the speakers discussing?  
66. What kind of employees are mentioned?  
67. What will happen next week?

**Questions 68 through 70 refer to the following conversation.**

- M:** Diana, can I talk to you for a minute? I want to make sure I understand exactly what you want me to do before I get started.  
**W:** Well, we're going to be reprinting an old textbook. I'd like you to review it and mark any places where changes need to be made.  
**M:** OK, so I'll be editing it. And how long do I have to do it?  
**W:** I need it by the end of the day tomorrow, but I don't think it will take you more than a few hours.

68. Why does the man want to speak with the woman?  
69. What kind of project will the man be working on?  
70. When does the man need to finish the project?

## **PART 4**

**Questions 71 through 73 refer to the following report.**

In traffic news, construction work on the new downtown shopping center is causing heavy traffic delays along Dawson Street. To reach the downtown area between the hours of 9 A.M. and 5 P.M., city officials recommend taking either Valley Road or Perry Road. Traffic controllers will be stationed along these roads to help direct drivers until the shopping center is completed. For the most up-to-date traffic information, drivers are advised to call 555-3732.

71. What is the main topic of this report?  
72. Who will provide assistance to the public?  
73. What type of information is available by telephone?

**Questions 74 through 76 refer to the following voicemail message.**

Hello, Mr. McDuffee. This is Trevor Davis from WGT. I'm calling about the teleconferencing meeting that's scheduled for tomorrow evening. I've e-mailed you the agenda for the discussion of the Kenner contract. If you have anything to add to the agenda, please e-mail us by tomorrow at 4 P.M. The meeting is scheduled for 7 P.M., and you'll be called at your home number. If there are any changes, you can reach me in Boston at 310-555-4364. Thank you.

74. Why did Trevor Davis call?  
75. What should Mr. McDuffee do before 4 P.M.?  
76. Where will Mr. McDuffee be when the group meets?

**Questions 77 through 79 refer to the following short talk.**

Before we start the meeting, I have an announcement. As you know, we've been searching for a new public relations director here at Tektron Advertising. Our search is over and I'd like to introduce our newest employee, Ryoko Hashimoto. Before joining our company, Ryoko worked as a manager at a marketing agency for fifteen years. She just started yesterday and she's new to our region, so it would be helpful if you could all assist Ryoko and answer any of her questions about the local area. She'd like to say a few words, so join me in welcoming our new public relations director, Ms. Ryoko Hashimoto.

- 77. What is the main purpose of the talk?
- 78. What is Ms. Hashimoto's new position?
- 79. How are other employees asked to assist Ms. Hashimoto?

**Questions 80 through 82 refer to the following announcement.**

Attention, passengers waiting to board flight 1425 to Moscow. Your plane has been delayed due to snow in Paris. We do not expect it to arrive here in New York for another hour, so boarding will begin at approximately 1:30 P.M. We apologize for this inconvenience and we'll continue to update you as we receive additional information. Again, passengers waiting for flight 1425 to Moscow. Because of bad weather conditions in Paris, the plane will arrive late, and boarding will not take place until 1:30 P.M.

- 80. Where does this announcement probably take place?
- 81. According to the talk, why is there a delay?
- 82. Where did a delay occur?

**Questions 83 through 85 refer to the following talk.**

OK everyone, thanks for coming today to hear our quarterly results. The Sedonar Company has performed well over the last three months, earning a 6 percent rate of return. These high levels of growth are mainly attributed to our acquisition of the Tucker Firm, an investment that is proving to be very profitable. In addition, we were able to keep costs down by streamlining our production plants. The time it takes to produce one of our top-selling sofas was cut by one hour, which is a very positive development. We expect costs to remain static and growth to continue into the next quarter.

- 83. Who is probably speaking?
- 84. What type of business is Sedonar?
- 85. How has Sedonar saved money?

**Questions 86 through 88 refer to the following talk.**

Please help us make our ride-sharing program a success. The recent acquisition of five additional vans has made it possible for us to expand this program to three new neighborhoods in the city. This complements the existing groups who've been traveling to our office's West-end location for the last several months. Employees who live in these areas and are interested in joining a car-pooling group should contact the Employee Services office. The vans are provided free to each group, and the company pays for insurance and maintenance. Participating employees contribute to a fund for gas. We hope you'll choose to save time and money and help improve the environment by joining the ride-sharing program.

- 86. What is the talk mainly about?
- 87. What is now available for employees?
- 88. What are employees responsible for?

**Questions 89 through 91 refer to the following message.**

Hello, Ms. Cho. This is Mary Harding from Essentials Beauty Shop. I'm calling to let you know that Kim won't be able to cut your hair at 3 o'clock tomorrow. She went home feeling unwell today and scheduled a doctor's appointment for tomorrow afternoon. I would be happy to schedule you for an appointment tomorrow with someone else at the same time as your original appointment, or if you would prefer to come in sometime next week when your regular stylist is feeling better, that would be fine too. The salon manager would like to offer you a ten percent discount on any future service at Essentials. Could you please call me sometime today to confirm that you received this message? I'm so sorry for any inconvenience this may have caused you.

- 89. Where does the speaker work?
- 90. Why is the appointment being rescheduled?
- 91. What will Ms. Cho receive?

**Questions 92 through 94 refer to the following tour information.**

Welcome to Horanza Natural History Museum. You are probably familiar with this museum's world-famous dinosaur exhibit. However, today's tour focuses on the history of Native Americans in the western United States from the 1500s to the present. In the first room you'll see displays of tools, handicrafts, costumes, and



other artifacts produced by Native Americans who lived throughout the West. In the second room you will have the opportunity to watch movies of Native American celebrations, including demonstrations of traditional food preparation and dances. Our tour will last one hour, and if you have any questions, please be sure to ask.

- 92. Where is the talk probably being given?
- 93. What will the listeners learn about?
- 94. What will the listeners have the opportunity to do?

**Questions 95 through 97 refer to the following business report.**

Waynard Laboratories, one of the world's largest pharmaceutical companies, announced today that for the tenth consecutive year it has been selected as one of the 100 best companies to work at. The magazine *At Work* recognized the company for its commitment to employee health and fitness. Dan Wright, director of human resources, stated that Waynard Laboratories was proud to be acknowledged by this popular magazine for its commitment to helping employees stay in good physical condition. He believes that people working long hours at a desk or in a laboratory greatly benefit from the company's training center, which includes an on-site fitness room and swimming pool for exercising before and after work hours or at lunchtime.

- 95. What is the report mainly about?
- 96. According to the report, who gave the company special acknowledgment?
- 97. According to the report, what is a benefit of working at Waynard Laboratories?

**Questions 98 through 100 refer to the following talk.**

Good afternoon, everybody, and thanks for agreeing to come in on your weekend. We've got a lot of work to get through, so I'll be brief. I got a phone call on Friday from Julius at GT Telecom, and he was not satisfied with the Web site we set up for them. First, the good news: he liked the overall graphic design of the site, and was happy that the GT logo was prominently displayed throughout the site. There are a few important things missing, though. We need to set up a way for GT customers to manage their accounts through the Web site. That includes letting them pay bills and change their address information. Also, we need to make the Customer Service phone numbers and e-mail addresses much easier to find. I think we should put them on the home page. Let's get to work.

- 98. On what day does this talk likely take place?
- 99. What did Julius like about the GT Telecom Web site?
- 100. What will be added to the GT Telecom Web site?

## PRACTICE TEST 2

### ANSWER KEY

The first answer given is the correct option.

#### PART 1

1. (A) The woman in the picture is facing a board and holding a pen. She appears to be writing, so (A) is correct.  
(B) The woman is standing beside a chair, not facing the chair.  
(C) She is not reading a book.  
(D) She is holding a pen, not buying a pen.
2. (D) A man is working in a building that is under construction. There are tools around him and he is measuring something, so (D) is the best description.  
(A) There is no tree in the picture and he is not cutting anything.  
(B) He is working near the ground, so he is not hanging a picture frame.  
(C) Tools can be seen, but he is not putting away his tools.
3. (B) The picture shows a woman with a box in her hand, so she's carrying a box best describes the picture.  
(A) She is holding a package, not wrapping a package.  
(C) She is moving boxes, not moving some books.  
(D) She is holding a paper, not folding a paper.
4. (C) There are many motorbikes parked beside one another, so (C) is the best description.  
(A) This is a parking place for motorbikes, so the motorbikes are parked, not stuck in traffic.  
(B) There are no students writing.  
(D) There are some buildings, but we cannot see whether their windows have been opened.
5. (B) There is a table with a tablecloth, knives and forks, and glasses, so the table is set for a meal best describes the picture.  
(A) The drawers in the cabinet are not being opened. They are closed.  
(C) Nobody is sitting in the chairs, so the seats are all taken is not correct.  
(D) The fruit in the picture is not being sliced.
6. (B) The woman is in a large store. She's pushing a shopping cart best describes what we see.  
(A) The woman is not at the checkout paying for her food.  
(C) She is carrying a bag on her shoulder, not carrying a suitcase.  
(D) She is pushing a shopping cart, not buying a car.
7. (B) The picture shows some people crossing a road and two of them are riding bicycles, so (B) is the best description.  
(A) There are no people sitting on benches.  
(C) The picture does not show people fixing a traffic light.  
(D) There are no people sitting on steps.
8. (C) The woman's arm is stretched out and it looks as if she is going to pick something up, so she's reaching to pick something up is the best description.  
(A) She is not washing her hands.  
(B) There is not a fan near her, so she is not turning on a fan.  
(D) She is not writing anything down, so she is not recording information on a clipboard.
9. (C) A man is looking down at something in his hands, most likely a book, so the man is looking at a book best describes the picture.  
(A) He is standing next to a stone wall, not climbing a stone wall.  
(B) There are no workers cleaning up rocks.  
(D) The picture does not show stones blocking traffic.
10. (C) The windows of the buildings look onto the harbor, so the buildings are facing the harbor best describes the picture.  
(A) The picture does not show workers building a road.  
(B) We cannot see people loading a cargo ship in the harbor.  
(D) There is water, but it is not flowing down a hill.

#### PART 2

11. (A) The second woman wants lemon with her tea, so she answers Yes. A small slice means a small slice of lemon.  
(B) This is incorrect because the question did not mention the time at which some people left.  
(C) This contains the word lemon but it answers a question about where something is, not about whether the woman wants lemon with her tea.
12. (A) The key question word is whose, asking to whom something belongs. In (A) that refers to the jacket and Joan's means it belongs to Joan.  
(B) The first man did not ask if the weather required a jacket, so (B) is incorrect.  
(C) This does not answer the question whose.



13. (C) This answers the question *where*, asking about the location of something. The speakers are probably in a large store which has a number of aisles.
- (A) This is a response to a statement about something the first woman did in the past, not to a question.
- (B) This answers a question about *how many* and *copies* could not refer to printer cartridges.
14. (B) The key question words are *what time*. (B) is the only response that gives a time.
- (A) This responds to a question about a past event, not a question in the present tense.
- (C) This is not a response to a question about the starting time of the reception.
15. (B) The woman offers the man a choice of two tasks. In (B), the man responds with a question to check what the woman wants him to do.
- (A) The woman mentioned *unpacking* supplies. She did not ask about the number of items in a *pack*.
- (C) This does not answer a question asking someone to choose between two things.
16. (C) The man asks the question with *didn't we* to check whether it is true that they went to the same university. The Yes answer in (C) confirms that they went to the same university.
- (A) This does not answer a question about the past.
- (B) The man did not give his name.
17. (B) The woman responds to the man's statement that he is *leaving early* with a polite question about his health.
- (A) The man spoke about *leaving*, not about *leaves*.
- (C) This is incorrect as it answers the question *What time are you leaving?*
18. (A) The woman is indirectly suggesting that the man should take an umbrella. In (A) *one* refers to an *umbrella*.
- (B) is a response to a question or statement about something in the past.
- (C) This is not a response to a suggestion about taking an umbrella.
19. (B) The pronoun *it* in (B) could refer to *the mail*, so this response confirms that *the mail has been delivered* and when.
- (A) The question was about *the mail*, not about a *meal*.
- (C) This is about a person, *he*, but the question was not about a person.
20. (A) *Thirty* answers the question *how many*. Staff often have to *sign up*, or put their name on a list, if they want to attend a *training* session.
- (B) The question was not about whether they have enough staff.
- (C) This does not answer a question about *how many*.
21. (C) The second woman is agreeing with the first woman's comment about finding a taxi and suggesting an alternative.
- (A) This is a response to a question or comment about an amount.
- (B) This does not respond to a statement about finding a taxi. *Hard* in the first woman's statement means *difficult*, not the opposite of *soft*.
22. (B) The second man answers the question *when* by giving an idea of the day when he expects to finish.
- (A) The question was about *editing* a report, not *adding* something.
- (C) This does not answer a question about *when something will happen in the future*.
23. (A) The first woman used a question with *should we* to suggest a particular restaurant. *Sure* in (A) means *yes, of course* and *let me go get my wallet* implies that the second woman wants to go there.
- (B) This responds to a question asking for information, perhaps whether a restaurant is open, not to a suggestion.
- (C) This is incorrect because *order one* could not refer to anything in the question.
24. (A) The first man wants to know the reason *why the flight was canceled*. (A) gives a possible reason.
- (B) This answers a question about *how many*, not the question *why*.
- (C) This answers a question about how long a journey will take or how far away something is, so is not correct here.
25. (C) The woman's question is a request for the man to *notify* people of the change. In (C), *I'll take care of it* means *I'll notify everyone*.
- (A) This responds to a question asking for information, not to a request for help.
- (B) This could be a response to a request for *change*, meaning coins. The woman did not ask for change.
26. (C) With his statement about having his car repaired, the man implies that he will not have his car tomorrow. In (C) the woman offers to take him to work.
- (A) This gives information about the number of something. The man did not ask about this.
- (B) The word *repair* is mentioned, but they are not talking about a *pair* of something.

27. (C) This is an appropriate response to the question about *where* the woman can get her computer fixed. The man's cousin evidently fixes computers.
- (A) The woman did not mention a person, so *I've never met him* is an inappropriate response.
- (B) This could answer a question about whether the computer can be fixed, not *where it can be fixed*.
28. (B) The woman suggests buying new chairs. In (B), the man disagrees with the suggestion by giving the reason why they should not buy new chairs.
- (A) The man is asking someone to sit down, not responding to a suggestion about buying chairs.
- (C) This responds to a question about the *weight* of something, not a suggestion to buy chairs for a waiting room.
29. (C) The woman is checking whether Susan is out on vacation. (C) implies that Susan's assistant probably knows where Susan is.
- (A) She could refer to Susan, but *already has one* is not a logical response to the woman's question.
- (B) *It's right outside* could not refer to anything in the question.
30. (B) The key question word is *when* and the question is about past time, so the response with *we sent out* is correct. An invoice is a bill.
- (A) The question asked when a client was billed, not about a building.
- (C) This response is about a sign, not about designs.
31. (B) This is a correct response to the question about whether they have received the concert tickets. *No* means *we haven't received the tickets*. The woman says she needs to call the box office because the box office should send the tickets.
- (A) A group gives concerts, but no group is mentioned in the question.
- (C) The question was not about *how long* it is until something happens, so this is not correct.
32. (B) This gives a possible reason why the second man was late to the morning session.
- (A) This is a response to an offer of breakfast. The first man did not offer the second man breakfast.
- (C) The first man did not comment on how the session went, so *I thought it went well, too* is not a correct response.
33. (A) This answers the question about *who* the director was talking to.
- (B) This answers the question when, not *who*, so it is incorrect.
- (C) The question is about who the director was talking to, not about *direction*.
34. (A) By saying *Please give it to me first*, the woman implies that she would like to review the document before it is sent out.
- (B) The man did not ask if she received his e-mail, so this is incorrect.
- (C) The question was about reviewing a document, not a view, so this is incorrect.
35. (B) The man asks *what areas*, perhaps of a factory, will be checked by the inspectors. Cutting and sewing rooms are parts of a clothing factory, so this is the correct choice.
- (A) Manufacturing companies sometimes arrange factory tours, but the man's question was about an inspection, not a tour.
- (C) The man did not ask why the inspectors will be coming.
36. (A) The first woman is talking about finding volunteers to help plan the picnic. In (A) the second woman responds by suggesting that Kathy will probably help.
- (B) The woman is talking about a man, *he*. The first woman did not mention a man, so this is not correct.
- (C) A business plan, which is created to introduce a new product service, would not include information about a company picnic or recruiting volunteers.
37. (A) The question is a polite invitation to dinner. (A) is an enthusiastic response to an invitation.
- (B) Although the woman invited the man to dinner, she was not taking his order for dinner.
- (C) The dinner will be after the board meeting. The woman did not say the meeting was boring.
38. (C) In the question, the man expresses doubt about whether they will be done, which means finished on time. (C) is an appropriate response if the woman is also doubtful.
- (A) Although a watch tells the time, the man does not ask the woman about a watch or to watch something.
- (B) This is about another person, *she*, but the question was not about a woman.
39. (C) The key question words are *how often*. The phrase *every few weeks* says how frequently something happens, so it is correct.
- (A) The response *I still need one* does not refer to how often a group of people contact the man.
- (B) The question is about hearing from former colleagues, as in getting a letter or phone call from them, not about hearing something as indicated by *it*.

40. (A) The woman is checking whether the man has brought his passport. In (A) *I'll have to get it* means get the passport, so the man has not brought his passport.  
 (B) The question was about a *passport*, not a *password*.  
 (C) The woman did not say that she had brought something, nor does she mention a third person.

### PART 3

41. (C) The man asks if the woman is looking at a *menu for the employees' cafeteria* and she tells him how to get *today's menu*, so they are discussing a *cafeteria menu*.  
 (A) They are not discussing the cafeteria's *business hours*.  
 (B) They are talking about the *cafeteria*, not a *food store*.  
 (D) They do not mention a *change in food prices*.
42. (D) They are looking at *yesterday's menu*, so the problem is that *the man has outdated information*.  
 (A) He is not *late for lunch*.  
 (B) They do not say that *the man is not hungry*.  
 (C) The speakers do not mention *money*.
43. (B) The man will probably *visit a Web site next* because at the end of the conversation he says *he'll go to the Web site and get today's menu*.  
 (A) He does not say he will *leave for work*.  
 (C) There is no mention of the man *changing his work schedule*.  
 (D) The man is not planning to *go to the post office*.
44. (A) The first woman says *someone is coming to our store for a book signing and lecture*, so the event will probably take place at a *bookstore*.  
 (B) It will not take place at a *restaurant*.  
 (C) They mention advertising the event *on television*, not holding it at a *television station*.  
 (D) They mention advertising the event *in the newspaper*, not holding it at a *newspaper office*.
45. (C) The first woman says *Mariana Lambeck will come for the book signing and lecture next week*. The event will not take place (A) *today*, (B) *tomorrow* or (D) *next month*.
46. (B) The first woman says *let's create a flyer and put it up around town. Posting means putting up*, so they plan to promote the event by *posting flyers*.  
 (A) They decide not to *advertise on television*.  
 (C) They do not talk about *creating a Web site*.  
 (D) They do not plan to *advertise the event in a newspaper*.
47. (B) The woman says the train does not stop at *Baldwin Station* because they are *doing major repair work on the tracks there*, so (B) is correct.  
 (A) The station is not closed because *it is late at night*. It will be closed all the time for the next five weeks.  
 (C) *The station is no longer used* is incorrect because it will probably reopen in five weeks.  
 (D) There is no mention of a *public event*.
48. (A) The woman says the man can board the shuttle bus *in front of the main entrance to the terminal*, so (A) is the correct answer.  
 (B) The bus stops at the *side entrance during peak hours*, not at night. She does not say the man can board the shuttle bus (C) *across the street* or (D) *inside the station*.
49. (C) The woman says *the next one leaves in about fifteen minutes*, meaning *the next bus*, so (C) is correct.  
 The next bus will not leave (A) *in five minutes*, (B) *in ten minutes*, or (D) *in twenty minutes*.
50. (C) The woman says *the general contractor called to see if he can visit the building and they talk about the timing of the visit*.  
 (A) The contractor may want to check *some of the exterior locations*, but they are not discussing the *location of a business*.  
 (B) They do not mention a *presentation*.  
 (D) They are not discussing a *proposed product design*.
51. (B) The contractor suggested visiting the building at *9:00* and the man who is speaking says *nine o'clock is fine*, so the visitor will arrive at *9:00 A.M.*  
 The visitor will not arrive (A) *at 8:30 A.M.*, (C) *at 9:30 A.M.*, or (D) *at 10:00 A.M.*
52. (D) The man says he has *another meeting at 10:00* and he *can only stay with the visitor for thirty minutes*, so he is concerned because *he has a busy schedule*.  
 (A) He does not say *he is locked out of a building*.  
 (B) The man does not *need driving directions*.  
 (C) The man is concerned that he could *miss an appointment* at 10:00, not because *he has missed an appointment*.
53. (D) The man says he thinks he will *order more T-shirts, which are merchandise*, and they talk about the idea, so they are discussing *ordering more merchandise*.  
 (A) They are not talking about *cutting business costs*.  
 (B) They are not discussing *designing a new product*.  
 (C) The speakers may be in a store, but they are not discussing *decorating a store*.

54. (D) The man refers to the *annual fall sale starting next month*. *Annual* means yearly, so (D) is correct.  
The yearly fall sale will not begin (A) today, (B) tomorrow, or (C) next week.
55. (B) The man says *business should be on the rise*, which means going up, and the woman says *sales are up this month*, so they suggest that *sales are increasing*.  
They do not suggest that (A) the business just opened recently, (C) its employees are satisfied, or (D) it owns a factory.
56. (C) The woman asks to *take a few hours off work next Friday* and the man talks about next week's work, so they are discussing a *work schedule*.  
(A) The woman says she has to go to the airport, but they are not discussing construction of a new airport.  
There is no mention of (B) an employee award banquet, or (D) a conference agenda.
57. (C) The man says they need to *start planning the company picnic next week*, so (C) is correct.  
(A) The woman says that her parents are coming to visit her next week, not that clients will arrive for a visit.  
(B) The man says they need to form a construction committee, not that a construction project will end.  
(D) They do not talk about a package.
58. (A) The woman says she will be *happy to work late on Thursday*, so she offers to *work later than usual*.  
She does not offer to (B) pick up clients from the airport, (C) lead a committee meeting, or (D) host a company dinner.
59. (A) The man calls the woman *doctor* and the woman talks about the man's *health*, so they are *at a doctor's office*.  
(B) The woman recommends more exercise, but they are not at a fitness center now.  
(C) A pharmacy sells medicines, but they are not at a pharmacy.  
(D) They are discussing the man's health, but they are not at a health food store.
60. (A) The woman tells the man he *probably should be getting more exercise*, so (A) is correct.  
(B) She does not say anything about eating healthier foods.  
(C) She does not recommend getting a new job.  
(D) She talks about tests that have been done. She is not recommending conducting laboratory tests in the future.
61. (C) The woman mentions the man's *next appointment* and says *see you in six months*, so the man will probably return *in six months*.  
There is nothing in the conversation to indicate that he will return (A) in two weeks, (B) in one month, or (D) in one year.
62. (A) The woman says to the man *we'd like to offer you the job*, so (A) is correct.  
(B) She does not mention company benefits.  
(C) The woman does not request time off. She is not the man's employee.  
(D) No party is mentioned.
63. (C) The woman says that *tomorrow is Friday* and the man says he will see her *tomorrow*. Also the woman asks the man to *come in Friday*.  
(A) Tuesday is not mentioned.  
(B) The interview was last Thursday.  
(D) The man will start on Monday after completing paperwork on Friday.
64. (A) *Tomorrow is Friday* and the woman asks the man to come in then to *complete some paperwork*, which could mean forms.  
Tomorrow he does not need to (B) send the woman an e-mail, (C) contact another staff member, or (D) conduct an interview.
65. (D) The first man talks about a *machine he bought at Bob's showroom which increased productivity*, so it is *industrial equipment*. They also talk about *safety equipment* the man needs.  
(A) Bob has a showroom. They are not discussing opening a new showroom.  
They do not talk about (B) changing employee benefits or (C) decreasing factory production.
66. (D) The first man refers to *my factory* and then mentions that *my workers need some new safety equipment*, so he mentions *factory workers*.  
(A) Accountants, (B) security guards, and (C) product designers are not mentioned.
67. (A) Bob says *next week is when our annual discount sale starts*, so (A) is the correct answer.  
(B) Bob has a showroom. They do not say a show will be performed next week.  
(C) Safety equipment is mentioned, but they do not say a security inspection will be held next week.  
(D) They do not say a business will close down next week.



68. (D) The man says *I want to make sure I understand exactly what you want me to do*, so he wants to *clarify some instructions*.  
 (A) He does not ask about *payment*.  
 (B) A book is going to be *reprinted*, but the man does not mention a *printing problem*.  
 (C) The man does not ask the woman to *review a document*.
69. (D) The woman asks the man to *review a book and mark changes* that need to be made, which is *editing a book*. The man confirms that he will be *editing it*.  
 He will not be (A) *writing an essay* or (B) *publishing a magazine*. He is asked to *mark places where changes need to be made* in the *textbook*, not (C) *market a textbook*.
70. (C) The woman says she needs it *by the end of the day tomorrow*, so he needs to finish it *tomorrow*. He is not asked to finish it (A) *in two hours*, (B) *by the end of today*, or (D) *in a few days*.

#### PART 4

71. (D) The main topic of the report is *alternate driving routes along Valley Road or Perry Road* that should be used while construction work is being done.  
 (A) The report is about *traffic delays*, not *city traffic laws*.  
 (B) A phone number is given for *up-to-date traffic information*, but the main topic is not *online news updates* or (C) *downtown entertainment*.
72. (C) The report says that *traffic controllers will help direct drivers*, so (C) is the correct answer.  
 It is not (A) *construction workers*, (B) *shop owners*, or (D) *bus drivers* who will provide assistance to the public.
73. (A) Drivers can telephone to get *the most up-to-date traffic information*, in other words, *traffic updates*.  
 The talk does not say that information about (B) *store hours*, (C) *weather reports*, or (D) *sales promotions* is available by telephone.
74. (D) Trevor Davis is calling about a *teleconferencing meeting* and gives *information* about the time of the meeting and arrangements for the agenda.  
 (A) He does not *request a telephone number*, he gives one.  
 (B) He is not calling to *reschedule the meeting*.  
 (C) He does not wish to *confirm a fax number*.
75. (A) Mr. McDuffee is asked to e-mail by 4 P.M. if he has *anything to add to the agenda*, so he should *send comments about the agenda* by then.  
 (B) He is not asked to *finish writing* the contract before 4 P.M.  
 (C) He should e-mail Trevor Davis, not *the Kenner company*, before 4 P.M.  
 (D) The meeting is already scheduled, so (D) is incorrect.
76. (B) This is a *teleconferencing meeting*, which is conducted by telephone, and the caller says Mr. McDuffee *will be called at his home number*, so (B) is correct.  
 Mr. McDuffee will not be (A) *on an airplane*, (C) *in an office*, or (D) *in a television studio* when the group meets.
77. (B) The main purpose is to *introduce a new employee, Ryoko Hashimoto, to the audience*.  
 (A) The speaker says they *have been searching for a new public relations director*, but she does not *announce a job opening*.  
 (C) The speaker does not *describe a department's function*.  
 (D) This is an advertising company, but the purpose of the talk is not to *answer a question about advertising*.
78. (B) Ms. Hashimoto is referred to in the talk as *our new public relations director*.  
 (A) She is not a *development officer*.  
 (C) Ms. Hashimoto was previously a *manager at a marketing agency*, but this is not her new position.  
 (D) She is not a *production manager*.
79. (C) Other employees are asked to *answer Ms. Hashimoto's questions about the local area* because she is *new to the region*, so (C) is correct.  
 They are not asked to assist her by (A) *providing technical training*, (B) *setting up her office*, or (D) *giving her a tour of the building*.
80. (D) The speaker addresses *passengers waiting to board flight 1425* who are told *your plane has been delayed*, so this is heard at an airport.  
 (A) The speaker is not addressing passengers on a *tour bus*.  
 (B) The announcement is not heard *on a ship*.  
 (C) The speaker says *your plane has been delayed*, not *your train*, so this is not in a *train station*.
81. (A) The speaker says the flight has been delayed *due to snow*, or in other words because *weather conditions are bad*.  
 (B) *Mechanical problems* have not caused the delay.  
 (C) The delay is not because *traffic is heavy*.  
 (D) The speaker does not talk about *luggage*.

82. (A) **The speaker says the plane will arrive late because of the bad weather conditions in Paris, so the delay occurred in Paris.**  
 (B) The announcement is made in New York, but the delay was not in New York.  
 (C) The delayed flight is going to Moscow, so the delay did not occur in Moscow.  
 (D) Chicago is not mentioned.
83. (D) **The man is talking about the Sedonar Company and says our quarterly results, so he is probably a representative of the Sedonar Company.**  
 (A) A business news reporter would not say our quarterly results when talking about a company's performance.  
 (B) The man talks about the Tucker Firm, but he is not its president.  
 (C) The speaker is not a performance artist, which is someone who gives performances.
84. (A) **The phrases our production plants and to produce one of our top-selling sofas tell us that Sedonar is a furniture manufacturer.**  
 (B) The man refers to the acquisition of the Tucker Firm as an investment, but Sedonar is not an investment firm.  
 Sedonar is not (C) a film production company or (D) a flower shop.
85. (C) **The man says that by streamlining their production plants the company was able to cut the time it takes to produce one of our top-selling sofas, so they increased efficiency, which saved money.**  
 (A) Sedonar did not sell the Tucker Firm, they bought it.  
 (B) They did not close production plants, they streamlined them, or made the production process more efficient.  
 (D) The man does not talk about limiting expenses.
86. (B) **The talk is about a ride-sharing program for employees. This is a service that enables employees to travel together to work in a van, so it is a service for commuters.**  
 It is not about (A) changes to employee salaries or (C) traffic problems in the city.  
 (D) The woman calls a group of people who travel together in a vehicle a car-pooling group. She is not talking about a new community pool, which would mean a swimming pool.
87. (D) **The woman mentions the recent acquisition of five additional vans, which are vehicles for commuting, so (D) is correct.**  
 (A) She says the company pays for insurance of the vehicles, but she does not say a new insurance plan is available for employees.  
 There is no mention of (B) a fitness center or (C) additional office space.
88. (C) **Employees contribute to a fund for gas, so they are responsible for contributions for gas, meaning fuel for the vehicles.**  
 (A) The woman says the company pays for maintenance, so (A) is incorrect.  
 (B) The company also pays for insurance.  
 (D) Regular check-ups would mean health check-ups for the employees, which are not mentioned.
89. (A) **The speaker gives her name as Mary Harding from Essentials Beauty Shop and refers to the salon manager, so (A) is correct.**  
 (B) The speaker says that Kim has made a doctor's appointment, but the speaker does not work at a doctor's office.  
 The speaker does not work (C) at a fitness center or (D) at an auto repair shop.
90. (C) **The speaker wants to reschedule the appointment because Kim, the stylist, is unwell, or sick.**  
 (A) Ms. Cho is offered an appointment at the same time with another stylist, so the shop will be closed is not correct.  
 (B) The appointment was not with a doctor, so (B) cannot be the reason for rescheduling the appointment.  
 (D) The appointment is for a haircut, not to have a car repaired, so (D) is incorrect.
91. (C) **The speaker says the salon manager is offering Ms. Cho a discount on any future service.**  
 (A) She does not mention a gift certificate.  
 (B) The discount offered is a way of apologizing, but the speaker does not say Ms. Cho will receive a note of apology.  
 (D) A gift basket is not mentioned.
92. (C) **The talk is probably being given in a museum because the speaker begins by saying Welcome to Horanza Natural History Museum.**  
 (A) The information is part of a museum tour, not a bus tour.  
 The speaker is not (B) at a conference center or (D) in a university lecture hall.



93. (D) The tour focuses on the history of Native Americans, so listeners will learn about *Native American history*.  
 (A) *Famous explorers* are not mentioned in the talk.  
 (B) Native and American handicrafts and artifacts are mentioned, but not *Asian art*.  
 (C) While *dinosaurs* and *tools* are mentioned, there is no reference to *prehistoric tools*.
94. (A) The speaker tells the listeners they will have the opportunity to watch movies, meaning *view movies*.  
 (B) They will see movies of food being prepared, but they will not *sample food*.  
 (C) They will not *meet artists*.  
 (D) They may see *Native American costumes*, but they will not have the opportunity to *try on costumes*.
95. (C) The report is about a company which *has been recognized for its commitment to employee health and fitness*, in other words its *health program*.  
 (A) The report is not about *construction of a fitness center*, though the company's fitness facilities are mentioned.  
 (B) The report is about the company Waynard Laboratories, not about *the opening of new laboratories*.  
 (D) *The appointment of a new company director* is not mentioned.
96. (D) The *special acknowledgment* given to the company was *from the magazine, At Work*, so (D) is the best answer.  
*Special acknowledgment* was not given to the company by (A) *a sports association* or (B) *a government commission*.  
 (C) The company *receiving* the special acknowledgment is a pharmaceutical organization, not the company *giving the acknowledgment*.
97. (B) The speaker talks about the company's *on-site fitness room and swimming pool*. *On-site* means in the workplace, so it offers opportunities to exercise at work.  
 (A) The report does not say Waynard Laboratories has access to new medical treatments, nor does it mention that it (C) *has modern laboratories*.  
 (D) The company's training center is mentioned, but not that the company *pays employees to take work-related classes*.
98. (D) The man thanks listeners for *coming in on their weekend* so (D) is correct because Saturday is a weekend day.  
 (A) Monday and (B) Wednesday are not days of the weekend.  
 (C) The man says he got a phone call on Friday, so the talk cannot take place on Friday.
99. (B) The speaker says what Julius liked was *that the GT logo was prominently displayed throughout the Web site*, in other words that the logo appears frequently.  
 (A) This is not mentioned as something Julius liked.  
 (C) The speaker says the Web site does not have this facility.  
 (D) The speaker does not say whether the Web site contains the company's address.
100. (B) The speaker says they should set up a way for customers to manage their accounts through the Web site, so this will be added.  
 The speaker does not say (A) *more pictures of GT products*, (C) *photos of a celebrity spokesperson*, or (D) *product reviews* will be added.

## PART 5

101. (C) A travel agency makes travel reservations for its customers and sends out tickets, so (C) is correct.  
 (A) *Travel release* is not an acceptable noun combination, so (A) is incorrect.  
 (B) A travel agency makes *travel reservations*, not *travel experiences*.  
 (D) We do not talk about a *travel diagram*.
102. (C) An adjective is needed to describe the noun *contributions*. *Significant*, meaning *important*, is an adjective.  
 (A) *Signify* is a verb, (B) *significance* is a noun, and (D) *significantly* is an adverb, so none of these choices is correct.
103. (A) The subject pronoun *he* is needed to refer to Mr. Kim. *He* is the subject of the verb *could leave*.  
 (B) The masculine pronoun *him* cannot be used because it is an object pronoun.  
 (C) *Himself* is a reflexive pronoun, which is not required here.  
 (D) The possessive pronoun *his* is incorrect.
104. (C) *Require*, the simple present tense of the verb, is needed in this conditional clause.  
 (A) *To require* is the infinitive, not a verb tense.  
 (B) *Requiring* is the gerund, not a verb tense.  
 (D) *Requires* is simple present, but it is third person singular, so cannot be used with the subject *you*.

105. (A) The adjective *warm* is used to describe the noun *welcome*. A *warm welcome* is a friendly welcome.  
 (B) *Warmth* is a noun, so it is incorrect.  
 (C) *Warmly* is an adverb.  
 (D) *Warmed* can be an adjective, but it cannot describe *welcome*.
106. (A) The conjunction *or* is correct because *either ... or* is a double conjunction used to mention two alternative actions.  
 (B) The combination *either ... but* is not grammatical.  
 (C) The combination *either ... and* is not grammatical.  
 (D) *Nor* is used with *neither*, not *either*.
107. (B) A noun meaning *jobs* is needed. *Positions* are *jobs*.  
 (A) People are *interviewed* for *positions*, not for *occupation*.  
 (C) *Performance* does not mean *jobs*, but when somebody has a job we can talk about their *performance* in their job.  
 (D) *Talents* are a person's special abilities. They are not *jobs*.
108. (C) The gerund of the verb (verb + *-ing*) is needed after a preposition. *On* is a preposition, so (C) is correct.  
 (A) *Stay* is the base form of the verb, not the gerund.  
 (B) *To stay* is the infinitive with *to*, so it is incorrect.  
 (D) The simple past tense *stayed* is incorrect.
109. (D) A verb meaning *tell* or *inform* should be used. *Notify* has this meaning and is used with a person as its object.  
 (A) To have a similar meaning to *tell*, the form of the verb required here is *to announce something to somebody*.  
 (B) *Express* cannot be used with *your supervisor* as its object.  
 (C) *Declare* cannot be used here because it cannot have *supervisor* as its direct object. We *declare something to somebody*.
110. (A) The preposition *for* is used after *designed to* introduce the purpose or person that a design is aimed at.  
 The prepositions (B) *of*, (C) *among*, and (D) *from* are not used in this way after *designed*.
111. (B) *Negotiating* completes the present continuous tense *are negotiating* used for an activity currently in progress.  
 (A) *Are* and *negotiate* do not form a verb tense.  
 (C) Part of a verb tense is needed, not the noun *negotiation*.  
 (D) *Are negotiated* is the present simple passive. A verb in the active voice is needed here.
112. (A) *In spite of* is appropriate here because it can be followed by a verb gerund (verb + *-ing*), in this case *having*.  
 (B) *Unless* must be followed by a verb clause, which is not the case here.  
 (C) *Regardless of* could be used here, but not *regardless* on its own.  
 (D) *Even so* is not used in this sentence position before a gerund.
113. (C) We use the time preposition *for* with a length of time, so *for* is correct here.  
 (A) *From* is used with a *point in time* to indicate when something began.  
 (B) *Before* is used with a *point in time*, not a length of time.  
 (D) *After* is not used with *the past twenty years*.
114. (D) The relative pronoun *who* is needed to refer to *students* and to introduce *present a valid identification card*.  
 (A) The pronoun *whoever*, meaning *any person or people who* cannot be used after *students*.  
 (B) The possessive relative pronoun *whose* is incorrect here.  
 (C) *Whom* is an object pronoun. The subject pronoun *who* is needed as the subject of the verb *present*.
115. (A) The countable noun *garment*, meaning a *piece of clothing*, is correct here.  
 (B) The uncountable noun *clothing* cannot be used after *a*.  
 (C) *Fabrication* is the process of making something, not a *piece of clothing*.  
 (D) Drying instructions would not be given for a *fitting*.
116. (A) The verb infinitive *assist* is used with *to*. *To assist* expresses the purpose of the action of hiring more employees.  
 (B) The third person present simple *assists* cannot be used with *to*.  
 (C) The gerund *assisting* is sometimes used after *to*, but an infinitive is needed here.  
 (D) The simple past *assisted* is incorrect after *to*.
117. (D) *Flexible* is correct. *Flexible work-hour programs* means that people start and finish work at different times, which can ease traffic congestion.  
 (A) *Submissive* describes people, not things.  
 (B) *Inclusive* is not correct here because there is no indication of what is included.  
 (C) *Tangible* cannot describe *work-hour programs*, but we say a job has *tangible benefits*, that is benefits that can be clearly felt.

118. (B) **Many** is correct because it is used with a plural noun.  
 (A) We could say *after all his years*, but *all* is incorrect without *his*.  
 (C) *Much* cannot be used with the plural *years*.  
 (D) *Every* must be used with a singular noun and also does not fit *is glad to be working*.
119. (B) **Account** is correct with *for*. **Account for** means **represent here**.  
 (A) *Assign* is not used with *for*.  
 (C) A seller *charges* somebody *for* goods. *Charge* cannot have the subject *dairy exports*.  
 (D) *Contribute* is followed by *to*, not *for* or by no preposition, so it is not correct here.
120. (C) **A noun is needed which means a place used for a particular purpose, in this case manufacturing. A manufacturing facility is a plant or factory.**  
 A noun is needed, not (A) the verb *facilitate* or (B) the verb gerund *facilitating*.  
 (D) The noun *facilitation* means *making a process possible* and does not refer to a place.
121. (C) **The adverb recently can be used here to mean a short time ago.**  
 (A) *Highly* cannot be used before *acquired*.  
 (B) *Usually* cannot be used with *acquired* to talk about a single occasion when a printer was acquired.  
 (D) *Entirely* cannot be used before *acquired*.
122. (B) **The adjective representative should be used with of here. Representative of means an example of.**  
 An adjective is needed, not (A) the verb *represents*, (C) the verb gerund *representing*, or (D) the noun *representation*.
123. (C) **Celebration is an appropriate noun to use with holiday to describe something which can be scheduled and which people can be invited to.**  
 (A) *management*, (B) *attendance*, and (D) *circumstance* are not things which can be scheduled and which people can be invited to.
124. (A) **Yet can be used with most inventive stage production to mean until now.**  
 (B) As an adjective, *only* comes before a noun, so it is not correct after *production*.  
 (C) *Once* means on one occasion or at some time in the past, so it is incorrect here.  
 (D) *When* can introduce a verb clause, but it cannot be used here.
125. (B) **The preposition in should be used after effective. Effective in means successful in.**  
 (A) *between*, (C) *to*, and (D) *around* are incorrect here.
126. (C) **The present continuous tense are completing can be used to talk about the future.**  
 A verb tense which can refer to the future should be used, not (A) *completed*, (B) *had completed*, or (D) *were completing*, which all refer to past time.
127. (D) **Included in means part of, so it is correct here. Shipping is sometimes included in the total price of an item, so customers do not need to pay extra for it.**  
 (A) *Shipping* is not *earned*, so *earned* is incorrect.  
 (B) *Balanced* means *made equal*, which is not the correct meaning here.  
 (C) A shipment is checked, not *shipping*.
128. (C) **The article a before the adjective wider indicates that a noun is needed. Selection is a noun and wider can be used to describe it.**  
 (A) The verb or adjective *select*, (B) the adjective *selected*, and (D) the adjective *selective* cannot be used after *wider*.
129. (D) **The conjunction while is needed to link the two clauses describing things that will happen at the same time.**  
 (A) *During* is used with a noun, not a verb clause.  
 (B) *As far as* is not used to refer to time.  
 (C) *Now* cannot introduce a clause with a verb in the present simple tense, in this case *repair*.
130. (B) **The possessive pronoun your is used to mean the report belonging to you.**  
 (A) *You* does not show possession and cannot be used before the noun *report*.  
 (C) The reflexive pronoun *yourself* is not correct before *report*.  
 (D) *Yours* is a possessive pronoun, but it is not used before a noun it modifies.
131. (B) **Provided is appropriate to describe figures here. It means given or shown.**  
 (A) *Disposed* is not used to talk about *figures*.  
 (C) *Equations* or *problems* are *solved*, not *figures*.  
 (D) *Handed in* means given to somebody. A document is handed in, not the *figures themselves*.
132. (C) **The adverb of frequency, periodically, is used to say how often the requests are received. Periodically means from time to time.**  
 (A) The noun *period*, (B) the adjective *periodical*, and (C) the adjective *periodic* cannot be used with *receive* here.

133. (D) The adjective *phenomenal*, which means **very great**, can be used to describe the noun **success**.  
 (A) The singular noun *phenomenon* and (B) the plural noun *phenomena* cannot be used with *success*.  
 (C) *Phenomenally* is incorrect here because it is an adverb.
134. (A) The verb *expand*, meaning **make bigger**, describes something a firm may do to one of its divisions.  
 (B) A firm does not *discover* its own division.  
 (C) *Excel* is intransitive, so cannot have an object, *division*.  
 (D) A firm does not *devise* a *division* which it already has.
135. (B) The noun *supporters* should be used here with the adjective **strong**.  
 (A) The adjective *supportive* and (C) the participle *supporting* cannot be used after *strong*.  
 (D) *Support* is a noun, but it refers to a thing, not people who support something.
136. (A) The adverb *frequently*, meaning **often**, can be used to modify the verb **change**.  
 The adverbs (B) *incidentally*, (C) *honestly*, and (D) *relatively* are not generally used to modify *change*.
137. (B) The present participle *linking* can be used to describe what the bridge does.  
 (A) A verb tense cannot be used here, so *was to link* is not correct.  
 (C) A present participle is needed, not the past participle *linked*. *Linked* could be the simple past tense, but a verb tense is incorrect here, so (D) *will be linked* is also incorrect.
138. (A) *Otherwise* can be used here to mean **under different conditions**. That is to say, the company offers a relocation allowance to attract applicants who might not be interested if they did not offer this.  
 (B) *Except* comes before a noun, not a verb clause.  
 (C) The conjunction *whether* is incorrect in this sentence position.  
 (D) As a preposition, *besides* cannot occur before a verb clause.
139. (A) *Over* is used with **the next six years** as a time preposition meaning **during**.  
 (B) *Down* and (C) *along* generally describe location, not time.  
 (D) *About* means approximately when used as an adverb, but a time preposition is needed here. *About* is also incorrect if used as a preposition because it does not mean *during*.
140. (A) *Since* can be used before the noun phrase **his arrival in Tokyo** to say when the teaching began.  
 (B) *At* can be a time preposition, but it has to be used with a specific time.  
 (C) As a time preposition, *to* means *until*. It would not be logical with *his arrival in Tokyo*.  
 (D) *When* is incorrect because it needs to be used with a verb clause.

## PART 6

141. (B) The pronoun *this* is needed to refer back to the information in the previous sentence that **all indoor parking areas will be closed**.  
 (A) *Any* is incorrect because it generally has a noun after it and the meaning does not fit with *all*.  
 (C) *She* refers to a person, but no one person is mentioned here.  
 (D) *What* does not refer to something that comes before it.
142. (B) This sentence tells employees when vehicles will not be allowed to enter the parking garage. **Access** is correct because it means **entry**.  
 (A) is not acceptable because *permission* needs to and a verb after it, as in *permission to enter*.  
 (C) *Opening* and (D) *inclusion* are not correct because the noun used here should describe something a vehicle does.
143. (C) This paragraph is about where parking **other than in the garage** can be found, so **alternative** is the best choice.  
 (A) *Consequent* is not used to describe *parking*.  
 (B) The parking in Lots B and C replaces the usual parking, so it would not be described as *replaceable*, which means *can be replaced*.  
 (D) *Capable* is used to describe people, not *parking*.
144. (B) A verb tense is needed for an action that was in progress around **two weeks ago**, so the past continuous **was starting** is correct.  
 (A) *Starts* is a present tense, so it is incorrect.  
 (C) The future *will start* cannot be used.  
 (D) Present perfect *have started* is not correct with *two weeks ago*. It also requires a plural subject, and *helmet* is singular.
145. (A) The conjunction *as* can be used to introduce the reason why the writer is sure the damage happened **prior to purchase**, which means **before she received the helmet**.  
 (B) *Although* introduces a contrasting idea, not a reason.  
 (C) *So* introduces the result of an action described earlier, not the reason.  
 (D) *But* shows contrast, so it is not correct.



146. (A) In the previous sentence, the writer mentions the policy to replace a defective helmet, so here she is asking for a replacement.  
 (B) She is not asking for a contract.  
 (C) She is not writing about a prize.  
 (D) She has already looked at the guarantee, so she is not asking for one to be sent to her.
147. (C) This sentence introduces the topic of the e-mail, which is a job opening. The adjective following can be used with job opening and means the one described later in the e-mail.  
 (A) *Destined* does not mean *mentioned later*.  
 (B) *Indicating* cannot describe *job opening*.  
 (D) A deadline can be *extended*, but not a job opening.
148. (A) The noun *recruitment*, which means *finding new staff*, refers to a task that might be done by somebody working in human resources.  
 (B) The noun *recruiter* refers to a person, not a task.  
 (C) As a noun, *recruits* means new employees, not a task, so it is incorrect. It could be a verb, which is incorrect here.  
 (D) Similarly, *recruit* could be a noun or a verb and is incorrect in either case.
149. (C) The adverb *accurately* should be used to describe how the databases should be maintained.  
 (A) The adjective *accurate* cannot modify *maintained*.  
 (B) *Accuracy* is a noun, so it is incorrect.  
 (D) The comparative adjective *more accurate* is not correct here.
150. (A) The word *however* shows that an adverb is needed in this sentence with a contrasting meaning to *in the past*, so *recently* is appropriate.  
 (B) *Locally* does not contrast with *in the past*.  
 (C) *Historically* has a similar meaning to *in the past*, not a contrasting meaning.  
 (D) *Occasionally* does not contrast with *in the past* and is not correct with the present perfect continuous *have been entering*.
151. (C) The present participle *having*, which means *she has*, can be used after *describes herself as*.  
 (A) A participle is needed, not the simple present tense *has*.  
 (B) *Have had* is the present perfect tense, so it is incorrect.  
 (D) The verb infinitive *to have* cannot be used as no comparison is being made.

152. (D) The preposition of location *at* is correct with *Pan Asian*, the name of the company where Ms. Takahashi works.  
 (A) *Of* cannot be used with the company name alone, though we could say *in her sixth year of work with Pan Asian*.  
 (B) *Into* should be used with a verb of movement.  
 (C) *By* is not used with a company name to say where someone works.

## PART 7

153. (D) James' name appears for the time period 1:00 P.M. to 3:00 P.M. in the column headed *Kitchens*, and floor 3 is in brackets after his name, so (D) is correct.  
 He is not responsible for cleaning (A) the second floor break rooms, (B) the first floor meeting rooms, or (C) the fourth floor hallways at this time.
154. (B) The schedule states that *breaks must be approved by a team leader or staff supervisor*. The list under the schedule shows that Craig Morgan is a *cleaning team member*, so he is **NOT** authorized to approve a break.  
 (A) Vincent Warren, (C) Amy Hiam, and (D) Dean Jones are authorized to approve a break.
155. (A) At the beginning of the e-mail, Maria, who is Ms. Jacobsen, asks Rina, Ms. Evans, to *make a copy of the customer's information and put it in the customer's file*, so (A) is correct.  
 Ms. Jacobsen does not ask Ms. Evans to do any of the tasks in (B), (C), or (D).
156. (C) The information about the car is in Mr. Williams' message, but he does **NOT** give the price of his car, so (C) is the correct answer.  
 He gives information about (A) its color, which is black, (B) its license plate number, 2B ON77, and (D) its purchase date, which is May 7.
157. (D) The *original owner*, which means *the first owner*, was (D), John Weldon.  
 It was not (A) Rina Evans or (B) Maria Jacobsen.  
 (C) David Williams is the current owner of the car, not the original owner.
158. (D) The article states that a drama committee *is accepting applications for committee membership*, gives details of the work of the committee and its members, and says how to apply to join, so (D) is the purpose.  
 (A) The article mentions an award won by the committee, but its purpose is not to announce an awards contest.  
 (B) The purpose is not to advertise auditions or (C) to publicize a theater event.

159. (B) The article states that applications can be obtained by contacting Yolanda Wang and gives her telephone number, so (B) is correct. The article does not mention (A) visiting the mayor's office, (C) e-mailing the Ramonville Times, or (D) attending an August meeting as ways of obtaining more information about RDC.
160. (A) Ms. Simmons explains the problem with the vacuum cleaner she purchased from the company and says she is disappointed with it, so the purpose of the letter is to make a complaint.  
(B) She is not writing to inquire about a discount.  
(C) She wants a refund, not repair services.  
(D) The purpose of the letter is not to order a product.
161. (C) It can NOT be inferred from the letter that Martha Simmons used to work for Selvac.  
(A) This can be inferred because Ms. Simmons says her Selvac model 12 barely absorbs dust and leaves the carpet unclean.  
(B) She probably expects a quick response because she says *please contact me as soon as possible* and says she looks forward to hearing from Selvac soon.  
(D) Martha Simmons says that she had seen the product advertised on television.
162. (D) A copy of the invoice is enclosed, which shows how much she paid for the vacuum cleaner, so it is a proof of purchase.  
(A) A product order form, (B) a copy of the warranty, and (C) a return envelope are NOT enclosed with the letter.
163. (A) The evaluator, the person who completed the evaluation form, put a cross in the *not helpful* column for this seminar and rated the other seminars more highly, so (A) is correct.  
(B) The evaluator found Winning News Photos very helpful.  
(C) and (D) are incorrect because these two seminars were both rated *somewhat helpful*, which means averagely helpful.
164. (D) The evaluator comments that *the photography seminar was fantastic* and *Mark Stephens really knows his job*, so Mark Stephens is most likely a photographer.  
Mark Stephens' occupation is not likely to be (A) history teacher, (B) politician, or (D) hotel manager.
165. (C) According to the information, *serious amateurs are invited to join the lessons in photography*, so (C) is the correct answer.  
(A) The instruction is in taking photographs, so it is not intended for people who want to have their photographs taken.  
(B) This is not correct because the instruction is for amateur photographers, not professionals.  
(D) Models do not attend lessons in photography to expand their portfolios.
166. (B) In the section headed *Fashion Session*, the information says *we typically work through four different scenes*, so (B) is correct.  
The number of scenes included in a fashion session is not (A) 1, (C) 6, or (D) 10.
167. (D) *Camera selection* is NOT mentioned as a topic in the advertising session, so (D) is the correct answer.  
(A) *Product presentation* is mentioned.  
(B) The *principles of advertising design*, or *design principles*, are mentioned.  
(C) The text mentions *positioning of the product*, meaning model placement.
168. (C) At the beginning, the information refers to Steve Garinello as *the studio owner* and the section about advertising states that shots will be based on *actual advertisements created by Steve Garinello*, so (C) is correct.  
The information does not mention that Steve Garinello's work is used in (A) portrait, (B) fashion, or (D) all-day sessions.
169. (C) *Hiram Kay and Associates* is responsible for making the payment because their name is shown after *Bill To: on the invoice*.  
(A) *Speedy Way Transport* delivered the goods, so it does not pay for the goods.  
(B) *The Furniture Connection* is the supplier, so it does not pay for the goods.  
(D) *The Corporate Accounts Office* is part of the Furniture Connection, so it does not pay for the goods.
170. (B) The cost of shipping the merchandise is \$75.00, shown next to *Shipping & Handling*.  
It is not (A) \$34.25, (C) \$250.00, or (D) \$685.00.



171. (D) If there are questions about the invoice, the customer is told to contact the **Corporate Accounts Office** and ask to speak to a finance representative and a phone number is given, so (D) is correct.
- (A) Customers are not told to e-mail the seller within 90 days.
- (B) The customer-support office should be contacted if the shipment is damaged, not with questions about the invoice.
- (C) Customers are not told to fax the seller a copy of the invoice.
172. (B) At the end of the first paragraph, the article states that **Yanco Builders has been working with council members on the project**.
- (A) The council has not voted to approve the tunnel project; it will hold a meeting to discuss the project.
- (C) The article does not say the council is going to build more shops and restaurants.
- (D) The article mentions that RTS has requested a meeting with the council, so the meeting has not yet happened.
173. (D) Mr. Young was positive about the project and said that **downtown shops and restaurants will see a growth in business**, so (D) is correct.
- Mr. Young did not say (A) that the tunnel project will be completed later than expected, (B) that it will create jobs in the suburbs, or (C) that it will replace the existing bridge.
174. (C) According to the article, RTS wants a delay in the start of the project so that **further studies can be conducted**, or in other words because it **wants more studies to be done**.
- The article does not mention that RTS (A) wants citizens to vote on the project, (B) wants to extend the tunnel, or (D) wants a different company to build the tunnel.
175. (A) The article refers to **the struggling downtown shops and restaurants**; it does NOT state that **the shops have recently seen a growth in business**.
- (B) The first paragraph mentions traffic congestion on the roads that link downtown Clarion and the suburbs.
- (C) RTS believes the city's shortage of public transportation should be addressed, which means its public transport system is insufficient.
- (D) The RTS spokesperson referred to the little green space the city has, so green space is very limited.
176. (D) The article does NOT mention **publicizing the harmful effects of using plastic bags as a method of reducing the use of plastic bags**.
- (A) Introducing extra charges for plastic bags, (B) providing customers with other kinds of bags and (C) offering a discount for not using plastic bags are all mentioned in the first paragraph.
177. (C) In the first paragraph, the article states that **paper bags are expensive to make, so they are less viable than even low-quality plastic bags**. In this case, **viable** means practical, so they are not a good alternative to plastic.
- The article does not mention that (A) it is difficult to recycle paper bags, (B) they contain harmful substances, or (D) they are generally of low quality.
178. (B) According to the article, **marketing experts think cloth bags would be more successful if they were more fashionable**, so their appearance is the disadvantage.
- The article does not imply that either (A) their durability, (C) their cost, or (D) their size is a disadvantage.
179. (B) The article states that Ipanerra **removed the logos from its bags**, which means it **stopped printing them on the bags**.
- According to the article, Ipanerra bags feature (A), (C), and (D), which means they all appear on Ipanerra bags, so these choices are incorrect.
180. (A) The last sentence mentions **designing bags for younger customers**, which means **children**, as a **logical next step** for Ipanerra, so (A) is what they plan to do next.
- (B) Reducing the price of its cloth bags is not mentioned as a plan of Ipanerra.
- (C) The bags attract attention in the street, which acts as free advertising, but Ipanerra does not plan to advertise in the media next.
- (D) Ipanerra does not plan to increase the size of its cloth bags.
181. (C) The notice gives all the necessary details for obtaining vital records, which is indicated in the title **Obtaining Certified Vital Records**. **Vital records are official records**, so (C) is the correct answer.
- There is no mention of (A) a price increase, (B) directions to an office, or (D) a new government facility, so none of these is the purpose of the notice.

182. (A) The bullet points in the notice detail the information people *must provide with their request*, meaning that it *must accompany the request*. The last bullet point gives forms of photo identification that are needed, so (A) is correct.
- (B) Copies of recent tax returns are not mentioned.
- (C) The notice does not state that the applicant's telephone number should be included.
- (D) The notice indicates that a *stamped, business-sized envelope* should be sent, not a *letter written on business stationery*.
183. (D) In the section of the notice entitled *In Person*, it states that *The Vital Records Office is open 8:00 A.M. to 5:30 P.M. on Thursday*, so it closes at 5:30 P.M. The information states that the office is open 8:00 A.M. to 4:30 P.M. Monday to Wednesday, so (A), (B), and (C) are incorrect.
184. (B) In his letter, John Heinrich requests a copy of a marriage license, so (B) is correct. He does not request (A) a birth certificate, (C) a passport, or (D) a health record.
185. (D) Referring back from John Heinrich's letter to the notice, we can see that \$25 is the charge for an expedited request and that the expedited service should be requested if you require faster service, so (D) is correct.
- (A) He asks for one copy, not two.
- (B) The record is from last month, so it is not very old.
- (C) He does not ask for the record to be sent overseas, which means to another country.
186. (B) In his article, Mr. Daly mentions aggressive pricing from small, discount competitors, which means they offer very low prices, so (B) is correct.
- (A) Operating costs have not gone down. Mr. Daly talks about high fuel costs and says that fuel costs are 40 percent of airlines' operating costs.
- (C) The first article states that Cezanta is reducing ticketing fees, not eliminating them.
- (D) Mr. Daly mentions marketing strategies, but he does not say airlines have increased the amount spent on advertising.
187. (D) According to the first article, Cezanta is planning to update its airplanes' interiors, which means modernize the inside of its aircraft.
- (A) Neither article specifically mentions Cezanta's international flights.
- (B) Cezanta will eliminate service on less-traveled routes, not expand it.
- (C) The price of a first-class ticket is given in the first article, so Cezanta does not plan to eliminate business-class and first-class seating.
188. (A) Referring to Cezanta Air's price cut, Mr. Daly says that most of the other large airlines will probably cut their prices to follow suit. To follow suit means to do the same thing, so (A) is correct.
- (B) He does not suggest that smaller airlines will be bought by larger ones.
- (C) He suggests that Cezanta's price cut will not result in a major increase in profits, not that their revenues will increase right away.
- (D) He does not mention passengers' opinions about aircraft design.
189. (B) Mr. Daly reports that analysts are expecting Cezanta's revenues to fall and rising fuel costs are given as the reason for this because they represent nearly 40 percent of airlines' operating expenses, so (B) is correct. Analysts have not indicated that either (A) outdated equipment, (C) customer satisfaction, or (D) improving safety is the air industry's greatest challenge.
190. (D) The first article mentions that Cezanta is eliminating some of its routes and Mr. Daly writes that after December, consumers flying out of Buford Valley will no longer be able to take advantage of Cezanta's price cuts, so it can be inferred that Cezanta will not fly to Buford Valley next year.
- (A) Cezanta is based in Atlanta, but it cannot be inferred from this that Buford Valley is close to Atlanta. It cannot be inferred that (B) there will be a new airport in Buford Valley or (C) that Cezanta will move its headquarters to Buford Valley.
191. (B) According to the article, expensive advertising campaigns were unnecessary and all the water park needed was word of mouth for business to take off, implying that the opening day was not advertised on television.
- (A) This is incorrect because the article says the water park had generated a lot of public interest.
- (C) The article does not imply that the opening was postponed.
- (D) The article mentions that celebrities often recommend such a facility on television, but does not imply that the opening was attended by celebrities.

192. (A) The article mentions that the owners *had worried that the pool might be situated too close to the beach*, so people were concerned about the water park's *location*.  
Concerns about (B) *the cost of construction*, (C) *the building design*, and (D) *the safety code* are not mentioned.
193. (D) December is described as a *record-breaking month* and *half-hour lines to enter the water park* are mentioned, so December is when it received the most visitors.  
(A) May is when the water park was *inaugurated*, which means opened.  
(B) The article states that *the water park received fewer visitors in August*.  
(C) October was when construction began, not when the water park received the most visitors.
194. (D) The *Misty Baths* is described as an *open-air pool*, which means it is *outdoors*.  
(A) The *Vertigo Falls* and (B) the *Lagoon Splash* are two indoor pools.  
(C) The *Bermuda Tide* is *glass-roofed*, so it is not outdoors.
195. (D) The article states that *the sauna area costs an additional \$5*, which is an extra charge, and the table shows that the sauna rooms are *in the Sun Section*, so (D) is the correct answer.  
General admission tickets can be used for *all sections except the sauna area*, so there is no extra charge for the sections given in (A), (B), or (C).
196. (C) The first sentence of Ms. Young's letter states why she wrote the letter. Her account was *charged a \$30 service fee* and she wrote to ask about this, so (C) is correct.  
(A) She does not *inquire about an unexplained deposit*, which means money going into her account.  
(B) She does not *ask to close an account*.  
(D) She did not write to *transfer money into an account*.
197. (A) When talking about a bank account, the *terms of the account* are the *conditions which apply to the account*.  
(B) *Terms* does not mean *expressions* here.  
(C) We talk about the *terms of an agreement*, but *terms* does not mean *agreements*.  
(D) In a school context, the *terms* are the *time periods* when classes are held, but that is not the meaning here.
198. (B) The letter from the bank states that *all accounts with balances below \$1000 were automatically charged a service fee* and that the new *minimum balance requirement is now \$1000*, so customers must keep a minimum sum of money in their account to avoid a service charge.  
The bank's letter does not indicate that customers can avoid a service charge by (A) *making less than thirty withdrawals a year*, (C) *maintaining the account for at least five years*, or (D) *having more than one account at the bank*.
199. (C) The bank says it will *issue a credit for the amount Ms. Young was charged*, which Ms. Young states in her letter was \$30, so \$30 will be credited to her account, which means put back into her account.  
(A) \$1000 is the new *minimum balance requirement*, not the amount that will be credited to Ms. Young's account.  
(B) \$500 was previously the *minimum balance requirement*, not the amount that will be credited to Ms. Young's account.  
(D) The bank will not credit \$15 to her account.
200. (D) Mark Aubrey states in his letter to Ms. Young that he will *waive the fee on her account*, which means *cancel a charge*, so (D) is correct.  
(A) He did not *ask a supervisor for assistance*, which would be unlikely because he is Assistant Vice President of Customer Relations.  
He did not (B) *request a meeting* or (C) *close an account*.



# Practice Test 2: Quick Check Answer Key

## Listening Test

Part 1				
1	<input checked="" type="radio"/>	B	<input type="radio"/>	C
2	<input type="radio"/>	A	<input type="radio"/>	D
3	<input type="radio"/>	A	<input type="radio"/>	D
4	<input type="radio"/>	A	<input type="radio"/>	D
5	<input type="radio"/>	A	<input type="radio"/>	D
6	<input type="radio"/>	A	<input type="radio"/>	D
7	<input type="radio"/>	A	<input type="radio"/>	D
8	<input type="radio"/>	A	<input type="radio"/>	D
9	<input type="radio"/>	A	<input type="radio"/>	D
10	<input type="radio"/>	A	<input type="radio"/>	D

Part 2				
11	<input checked="" type="radio"/>	B	<input type="radio"/>	C
12	<input checked="" type="radio"/>	B	<input type="radio"/>	C
13	<input type="radio"/>	A	<input type="radio"/>	D
14	<input type="radio"/>	A	<input type="radio"/>	D
15	<input type="radio"/>	A	<input type="radio"/>	D
16	<input type="radio"/>	A	<input type="radio"/>	D
17	<input type="radio"/>	A	<input type="radio"/>	D
18	<input checked="" type="radio"/>	B	<input type="radio"/>	C
19	<input type="radio"/>	A	<input type="radio"/>	D
20	<input checked="" type="radio"/>	B	<input type="radio"/>	C
21	<input type="radio"/>	A	<input type="radio"/>	D
22	<input type="radio"/>	A	<input type="radio"/>	D
23	<input checked="" type="radio"/>	B	<input type="radio"/>	C
24	<input checked="" type="radio"/>	B	<input type="radio"/>	C
25	<input type="radio"/>	A	<input type="radio"/>	D
26	<input type="radio"/>	A	<input type="radio"/>	D
27	<input type="radio"/>	A	<input type="radio"/>	D
28	<input type="radio"/>	A	<input type="radio"/>	D
29	<input type="radio"/>	A	<input type="radio"/>	D
30	<input type="radio"/>	A	<input type="radio"/>	D
31	<input type="radio"/>	A	<input type="radio"/>	D
32	<input type="radio"/>	A	<input type="radio"/>	D
33	<input checked="" type="radio"/>	B	<input type="radio"/>	C
34	<input checked="" type="radio"/>	B	<input type="radio"/>	C
35	<input type="radio"/>	A	<input type="radio"/>	D
36	<input checked="" type="radio"/>	B	<input type="radio"/>	C
37	<input checked="" type="radio"/>	B	<input type="radio"/>	C
38	<input type="radio"/>	A	<input type="radio"/>	D
39	<input type="radio"/>	A	<input type="radio"/>	D
40	<input checked="" type="radio"/>	B	<input type="radio"/>	C

Part 3				
41	<input type="radio"/>	A	<input type="radio"/>	D
42	<input type="radio"/>	A	<input type="radio"/>	D
43	<input type="radio"/>	A	<input type="radio"/>	D
44	<input checked="" type="radio"/>	B	<input type="radio"/>	C
45	<input type="radio"/>	A	<input type="radio"/>	D
46	<input type="radio"/>	A	<input type="radio"/>	D
47	<input type="radio"/>	A	<input type="radio"/>	D
48	<input checked="" type="radio"/>	B	<input type="radio"/>	C
49	<input type="radio"/>	A	<input type="radio"/>	D
50	<input type="radio"/>	A	<input type="radio"/>	D
51	<input type="radio"/>	A	<input type="radio"/>	D
52	<input type="radio"/>	A	<input type="radio"/>	D
53	<input type="radio"/>	A	<input type="radio"/>	D
54	<input type="radio"/>	A	<input type="radio"/>	D
55	<input type="radio"/>	A	<input type="radio"/>	D
56	<input type="radio"/>	A	<input type="radio"/>	D
57	<input type="radio"/>	A	<input type="radio"/>	D
58	<input checked="" type="radio"/>	B	<input type="radio"/>	C
59	<input checked="" type="radio"/>	B	<input type="radio"/>	C
60	<input checked="" type="radio"/>	B	<input type="radio"/>	C
61	<input type="radio"/>	A	<input type="radio"/>	D
62	<input checked="" type="radio"/>	B	<input type="radio"/>	C
63	<input type="radio"/>	A	<input type="radio"/>	D
64	<input checked="" type="radio"/>	B	<input type="radio"/>	C
65	<input type="radio"/>	A	<input type="radio"/>	D
66	<input type="radio"/>	A	<input type="radio"/>	D
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68	<input type="radio"/>	A	<input type="radio"/>	D
69	<input type="radio"/>	A	<input type="radio"/>	D
70	<input type="radio"/>	A	<input type="radio"/>	D

Part 4				
71	<input type="radio"/>	A	<input type="radio"/>	D
72	<input type="radio"/>	A	<input type="radio"/>	D
73	<input type="radio"/>	A	<input type="radio"/>	D
74	<input type="radio"/>	A	<input type="radio"/>	D
75	<input checked="" type="radio"/>	B	<input type="radio"/>	C
76	<input type="radio"/>	A	<input type="radio"/>	D
77	<input type="radio"/>	A	<input type="radio"/>	D
78	<input type="radio"/>	A	<input type="radio"/>	D
79	<input type="radio"/>	A	<input type="radio"/>	D
80	<input type="radio"/>	A	<input type="radio"/>	D
81	<input checked="" type="radio"/>	B	<input type="radio"/>	C
82	<input checked="" type="radio"/>	B	<input type="radio"/>	C
83	<input type="radio"/>	A	<input type="radio"/>	D
84	<input checked="" type="radio"/>	B	<input type="radio"/>	C
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87	<input type="radio"/>	A	<input type="radio"/>	D
88	<input type="radio"/>	A	<input type="radio"/>	D
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91	<input type="radio"/>	A	<input type="radio"/>	D
92	<input type="radio"/>	A	<input type="radio"/>	D
93	<input type="radio"/>	A	<input type="radio"/>	D
94	<input checked="" type="radio"/>	B	<input type="radio"/>	C
95	<input type="radio"/>	A	<input type="radio"/>	D
96	<input type="radio"/>	A	<input type="radio"/>	D
97	<input type="radio"/>	A	<input type="radio"/>	D
98	<input type="radio"/>	A	<input type="radio"/>	D
99	<input type="radio"/>	A	<input type="radio"/>	D
100	<input type="radio"/>	A	<input type="radio"/>	D

## Reading Test

Part 5				
101	<input type="radio"/>	A	<input type="radio"/>	D
102	<input type="radio"/>	A	<input type="radio"/>	D
103	<input checked="" type="radio"/>	B	<input type="radio"/>	C
104	<input type="radio"/>	A	<input type="radio"/>	D
105	<input checked="" type="radio"/>	B	<input type="radio"/>	C
106	<input checked="" type="radio"/>	B	<input type="radio"/>	C
107	<input type="radio"/>	A	<input type="radio"/>	D
108	<input type="radio"/>	A	<input type="radio"/>	D
109	<input type="radio"/>	A	<input type="radio"/>	D
110	<input checked="" type="radio"/>	B	<input type="radio"/>	C
111	<input type="radio"/>	A	<input type="radio"/>	D
112	<input checked="" type="radio"/>	B	<input type="radio"/>	C
113	<input type="radio"/>	A	<input type="radio"/>	D
114	<input type="radio"/>	A	<input type="radio"/>	D
115	<input checked="" type="radio"/>	B	<input type="radio"/>	C
116	<input checked="" type="radio"/>	B	<input type="radio"/>	C
117	<input type="radio"/>	A	<input type="radio"/>	D
118	<input type="radio"/>	A	<input type="radio"/>	D
119	<input type="radio"/>	A	<input type="radio"/>	D
120	<input type="radio"/>	A	<input type="radio"/>	D

121	<input type="radio"/>	A	<input type="radio"/>	D
122	<input type="radio"/>	A	<input type="radio"/>	D
123	<input type="radio"/>	A	<input type="radio"/>	D
124	<input checked="" type="radio"/>	B	<input type="radio"/>	C
125	<input type="radio"/>	A	<input type="radio"/>	D
126	<input type="radio"/>	A	<input type="radio"/>	D
127	<input type="radio"/>	A	<input type="radio"/>	D
128	<input type="radio"/>	A	<input type="radio"/>	D
129	<input type="radio"/>	A	<input type="radio"/>	D
130	<input type="radio"/>	A	<input type="radio"/>	D
131	<input type="radio"/>	A	<input type="radio"/>	D
132	<input type="radio"/>	A	<input type="radio"/>	D
133	<input type="radio"/>	A	<input type="radio"/>	D
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135	<input type="radio"/>	A	<input type="radio"/>	D
136	<input checked="" type="radio"/>	B	<input type="radio"/>	C
137	<input type="radio"/>	A	<input type="radio"/>	D
138	<input checked="" type="radio"/>	B	<input type="radio"/>	C
139	<input checked="" type="radio"/>	B	<input type="radio"/>	C
140	<input checked="" type="radio"/>	B	<input type="radio"/>	C

Part 6				
141	<input type="radio"/>	A	<input type="radio"/>	D
142	<input type="radio"/>	A	<input type="radio"/>	D
143	<input type="radio"/>	A	<input type="radio"/>	D
144	<input type="radio"/>	A	<input type="radio"/>	D
145	<input checked="" type="radio"/>	B	<input type="radio"/>	C
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150	<input checked="" type="radio"/>	B	<input type="radio"/>	C
151	<input type="radio"/>	A	<input type="radio"/>	D
152	<input type="radio"/>	A	<input type="radio"/>	D

Part 7				
153	<input type="radio"/>	A	<input type="radio"/>	D
154	<input type="radio"/>	A	<input type="radio"/>	D
155	<input checked="" type="radio"/>	B	<input type="radio"/>	C
156	<input type="radio"/>	A	<input type="radio"/>	D
157	<input type="radio"/>	A	<input type="radio"/>	D
158	<input type="radio"/>	A	<input type="radio"/>	D
159	<input type="radio"/>	A	<input type="radio"/>	D
160	<input checked="" type="radio"/>	B	<input type="radio"/>	C
161	<input type="radio"/>	A	<input type="radio"/>	D
162	<input type="radio"/>	A	<input type="radio"/>	D
163	<input checked="" type="radio"/>	B	<input type="radio"/>	C
164	<input type="radio"/>	A	<input type="radio"/>	D
165	<input type="radio"/>	A	<input type="radio"/>	D
166	<input type="radio"/>	A	<input type="radio"/>	D
167	<input type="radio"/>	A	<input type="radio"/>	D
168	<input type="radio"/>	A	<input type="radio"/>	D
169	<input type="radio"/>	A	<input type="radio"/>	D
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171	<input type="radio"/>	A	<input type="radio"/>	D
172	<input type="radio"/>	A	<input type="radio"/>	D
173	<input type="radio"/>	A	<input type="radio"/>	D
174	<input type="radio"/>	A	<input type="radio"/>	D
175	<input checked="" type="radio"/>	B	<input type="radio"/>	C
176	<input type="radio"/>	A	<input type="radio"/>	D

177	<input type="radio"/>	A	<input type="radio"/>	D
178	<input type="radio"/>	A	<input type="radio"/>	D
179	<input type="radio"/>	A	<input type="radio"/>	D
180	<input checked="" type="radio"/>	B	<input type="radio"/>	C
181	<input type="radio"/>	A	<input type="radio"/>	D
182	<input checked="" type="radio"/>	B	<input type="radio"/>	C
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184	<input type="radio"/>	A	<input type="radio"/>	D
185	<input type="radio"/>	A	<input type="radio"/>	D
186	<input type="radio"/>	A	<input type="radio"/>	D
187	<input type="radio"/>	A	<input type="radio"/>	D
188	<input checked="" type="radio"/>	B	<input type="radio"/>	C
189	<input type="radio"/>	A	<input type="radio"/>	D
190	<input type="radio"/>	A	<input type="radio"/>	D
191	<input type="radio"/>	A	<input type="radio"/>	D
192	<input checked="" type="radio"/>	B	<input type="radio"/>	C
193	<input type="radio"/>	A	<input type="radio"/>	D
194	<input type="radio"/>	A	<input type="radio"/>	D
195	<input type="radio"/>	A	<input type="radio"/>	D
196	<input type="radio"/>	A	<input type="radio"/>	D
197	<input checked="" type="radio"/>	B	<input type="radio"/>	C
198	<input type="radio"/>	A	<input type="radio"/>	D
199	<input type="radio"/>	A	<input type="radio"/>	D
200	<input type="radio"/>	A	<input type="radio"/>	D

## Tactics for TOEIC® Listening and Reading Test Score Conversion Tables

### Getting an estimated TOEIC score

Compare the total number of correct answers (raw score) in each of the listening and reading sections of the test to the appropriate section of the tables below.

Add the converted listening and reading scores together to get an estimated total score.

Listening Raw Score	Listening Scaled Score	Reading Raw Score	Reading Scaled Score
96–100	495	96–100	470–495
91–95	450–495	91–95	430–475
86–90	415–475	86–90	405–440
81–85	370–450	81–85	375–420
76–80	340–420	76–80	350–395
71–75	315–390	71–75	325–380
66–70	285–360	66–70	295–350
61–65	255–330	61–65	265–325
56–60	230–305	56–60	235–295
51–55	205–275	51–55	205–270
46–50	175–245	46–50	170–235
41–45	150–220	41–45	140–205
36–40	125–185	36–40	110–175
31–35	100–155	31–35	90–145
26–30	85–120	26–30	70–120
21–25	75–100	21–25	60–90
16–20	55–80	16–20	45–70
11–15	35–65	11–15	35–55
6–10	25–40	6–10	20–40
1–5	10–30	1–5	10–20
0	0	0	5

These score conversion tables are based on historical data from previously administered TOEIC tests. Therefore, your scores on the practice tests may be higher or lower than your scores on the actual TOEIC test.



## Listening Test

Part 1				
1	A	B	C	D
2	A	B	C	D
3	A	B	C	D
4	A	B	C	D
5	A	B	C	D
6	A	B	C	D
7	A	B	C	D
8	A	B	C	D
9	A	B	C	D
10	A	B	C	D

Part 2				
11	A	B	C	
12	A	B	C	
13	A	B	C	
14	A	B	C	
15	A	B	C	
16	A	B	C	
17	A	B	C	
18	A	B	C	
19	A	B	C	
20	A	B	C	
21	A	B	C	
22	A	B	C	
23	A	B	C	
24	A	B	C	
25	A	B	C	
26	A	B	C	
27	A	B	C	
28	A	B	C	
29	A	B	C	
30	A	B	C	
31	A	B	C	
32	A	B	C	
33	A	B	C	
34	A	B	C	
35	A	B	C	
36	A	B	C	
37	A	B	C	
38	A	B	C	
39	A	B	C	
40	A	B	C	

Part 3				
41	A	B	C	D
42	A	B	C	D
43	A	B	C	D
44	A	B	C	D
45	A	B	C	D
46	A	B	C	D
47	A	B	C	D
48	A	B	C	D
49	A	B	C	D
50	A	B	C	D
51	A	B	C	D
52	A	B	C	D
53	A	B	C	D
54	A	B	C	D
55	A	B	C	D
56	A	B	C	D
57	A	B	C	D
58	A	B	C	D
59	A	B	C	D
60	A	B	C	D
61	A	B	C	D
62	A	B	C	D
63	A	B	C	D
64	A	B	C	D
65	A	B	C	D
66	A	B	C	D
67	A	B	C	D
68	A	B	C	D
69	A	B	C	D
70	A	B	C	D

Part 4				
71	A	B	C	D
72	A	B	C	D
73	A	B	C	D
74	A	B	C	D
75	A	B	C	D
76	A	B	C	D
77	A	B	C	D
78	A	B	C	D
79	A	B	C	D
80	A	B	C	D
81	A	B	C	D
82	A	B	C	D
83	A	B	C	D
84	A	B	C	D
85	A	B	C	D
86	A	B	C	D
87	A	B	C	D
88	A	B	C	D
89	A	B	C	D
90	A	B	C	D
91	A	B	C	D
92	A	B	C	D
93	A	B	C	D
94	A	B	C	D
95	A	B	C	D
96	A	B	C	D
97	A	B	C	D
98	A	B	C	D
99	A	B	C	D
100	A	B	C	D

## Reading Test

Part 5				
101	A	B	C	D
102	A	B	C	D
103	A	B	C	D
104	A	B	C	D
105	A	B	C	D
106	A	B	C	D
107	A	B	C	D
108	A	B	C	D
109	A	B	C	D
110	A	B	C	D
111	A	B	C	D
112	A	B	C	D
113	A	B	C	D
114	A	B	C	D
115	A	B	C	D
116	A	B	C	D
117	A	B	C	D
118	A	B	C	D
119	A	B	C	D
120	A	B	C	D

121	A	B	C	D
122	A	B	C	D
123	A	B	C	D
124	A	B	C	D
125	A	B	C	D
126	A	B	C	D
127	A	B	C	D
128	A	B	C	D
129	A	B	C	D
130	A	B	C	D
131	A	B	C	D
132	A	B	C	D
133	A	B	C	D
134	A	B	C	D
135	A	B	C	D
136	A	B	C	D
137	A	B	C	D
138	A	B	C	D
139	A	B	C	D
140	A	B	C	D

Part 6				
141	A	B	C	D
142	A	B	C	D
143	A	B	C	D
144	A	B	C	D
145	A	B	C	D
146	A	B	C	D
147	A	B	C	D
148	A	B	C	D
149	A	B	C	D
150	A	B	C	D
151	A	B	C	D
152	A	B	C	D

Part 7				
153	A	B	C	D
154	A	B	C	D
155	A	B	C	D
156	A	B	C	D
157	A	B	C	D
158	A	B	C	D
159	A	B	C	D
160	A	B	C	D
161	A	B	C	D
162	A	B	C	D
163	A	B	C	D
164	A	B	C	D
165	A	B	C	D
166	A	B	C	D
167	A	B	C	D
168	A	B	C	D
169	A	B	C	D
170	A	B	C	D
171	A	B	C	D
172	A	B	C	D
173	A	B	C	D
174	A	B	C	D
175	A	B	C	D
176	A	B	C	D

177	A	B	C	D
178	A	B	C	D
179	A	B	C	D
180	A	B	C	D
181	A	B	C	D
182	A	B	C	D
183	A	B	C	D
184	A	B	C	D
185	A	B	C	D
186	A	B	C	D
187	A	B	C	D
188	A	B	C	D
189	A	B	C	D
190	A	B	C	D
191	A	B	C	D
192	A	B	C	D
193	A	B	C	D
194	A	B	C	D
195	A	B	C	D
196	A	B	C	D
197	A	B	C	D
198	A	B	C	D
199	A	B	C	D
200	A	B	C	D



# Tactics for TOEIC® Listening and Reading Test **Practice Test 2**

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